

## Feedback

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### We want to know what you think.

There are a number of ways for you to share your thoughts:

- Fill out our [feedback form](#)
- Write us at:

Wastewater Treatment  
625 Fisgard Street, PO Box 1000  
Victoria BC V8W 2S6



Providing sewage treatment that's innovative, cost efficient and environmentally responsible is important to us all. Have your say today.

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## Public Input

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Public consultation is a key part of the planning for the wastewater treatment process. The CRD has a strong commitment to open communications on this major initiative and will continue to be diligent in providing an open and transparent communication and consultation process.



### 2010 Activities

#### July Public Engagement, Esquimalt

The CRD is holding two public engagement sessions in Esquimalt to allow residents to learn about and comment on the McLoughlin Point wastewater facility.

Date	Time	Location
Tuesday, July 6, 2010 and	3-8 pm	Esquimalt Municipal Hall, Council Chambers 1229 Esquimalt Road
Thursday, July 8, 2010	3-8 pm	

#### May Validation Session, Saanich East

The CRD held a validation session to report back on what it heard from residents during the April 2010 consultation session.

Date	Time	Location
Wednesday, May 12	7-9pm	Queenswood Centre Chapel 2494 Arbutus Road

#### April Open House, Saanich East

The CRD held an open house on the possible site adjustment of the Finnerty-Arbutus wastewater facility to a different area on the Finnerty-Arbutus property. Residents were invited to learn about the considerations related to moving the site, to talk with staff and consultants and to give feedback.

Date	Time	Location
Tuesday, April 20	3-9pm	Queenswood Centre Chapel 2494 Arbutus Road

#### February Open Houses

The CRD is holding two Core Area procurement Open Houses. Learn about procurement options for the wastewater treatment project, talk with staff and give feedback.

- Wednesday, February 10, 3-8pm, Burnaby Room, Ambrosia Catering & Event Centre,

638 Fisgard Street

- Thursday, February 11, 3-8pm, Emmanuel Baptist Church, 2121 Cedar Hill Cross Road

Fill out the Procurement [Public Feedback Survey](#).

## Special Meetings of the Core Area Liquid Waste Management Committee

Two special CALWMC meetings are being held to provide opportunity for the public to speak to the Committee regarding procurement. **Residents who wish to address the Committee must register**; those who only wish to attend need not register. [Register online](#) or call 250.360.3001 to speak at a meeting. Speakers will be limited to five (5) minute presentations.

Date	Time	Location
Thursday, February 25	4 - 6:30pm	CRD Board Room, 6th Floor, 625 Fisgard Street
Wednesday, March 10	4 - 6:45pm	CRD Board Room, 6th Floor, 625 Fisgard Street

## January Open Houses

The CRD held two open houses in the West Shore. Residents attended to learn about the proposed treatment plant at 3300 Wishart Rd, talk with staff and engineers and give feedback on the proposed site.

- Tuesday January 26, 2010, 3-8pm, Station House Pub, 737 Goldstream Ave
- Thursday January 28, 2010, 3-8pm, Royal Colwood Golf Club, Sayward Dunsmuir Room, 629 Goldstream Ave

## 2009 Activities

### Fall

- Report on LWMP Amendment to Ministry of Environment (December 31, 2009)

As we move forward, we will continue to ensure that residents, local stakeholders and First Nations have an opportunity to provide their input.

- Continued consultation on Sites & Community Enhancement (September – October 2009)

### July

#### Core Area Liquid Waste Management Committee Special Meetings: Saanich East-North Oak Bay Siting

The CRD held two special CALWMC meetings to provide opportunity for the public to comment directly to the committee on siting:

Wednesday, August 12, 8:30am at City of Victoria Council Chambers, 1 Centennial Square  
 Wednesday, August 19, 7pm at Emmanuel Baptist Church, 2121 Cedar Hill Cross Road

The meetings were open to the public.

### June

June 30: A Progress Report was submitted to the Ministry of Environment.

## Saanich East-North Oak Bay Siting Open Houses & Neighbourhood Workshop

### Open Houses

Tues. June 16, 3-8pm: Gordon Head United Church, 4102 Tyndall Ave

Wed. June 17, 3-8pm: Cadboro Bay United Church, 2625 Arbutus Rd

Fri. June 19, 3-8pm: Emmanuel Baptist Church, 2121 Cedar Hill Cross Rd

### Neighbourhood Workshops

Mon. June 22, 6:30-9pm: Queenswood Centre, 2494 Arbutus Rd

Tues. July 7, 6:30-9pm: Emmanuel Baptist Church, 2121 Cedar Hill Cross Rd

Thurs. July 9, 6:30-9pm: Queenswood Centre, 2494 Arbutus Rd

- July 22: Report on Saanich East-North Oak Bay consultation will be presented to CALWMC.

## May

### Community Validation Sessions

Read the [Final Community Triple Bottom Line Principles Report \(PDF !\[\]\(a8f9309f944226d1420f5fed22e2b6e6\_img.jpg\)](#)), developed from what was heard at the Dialogue Sessions.

Read the [Participants Worksheet for Community Validations \(PDF !\[\]\(248b91fcdac4810ffd15cf33fb6aec6f\_img.jpg\)](#)) which will be presented to participants during each validation session.

Mon. May 4, 5-8pm: Victoria (Fairfield), Fairfield New Horizons Activity Centre, 380 Cook St

Tues. May 5, 5-8pm: West Shore (Langford), Station House Pub, 737 Goldstream Ave

Thurs. May 7, 5-8pm: Saanich (Gordon Head), Gordon Head United Church, 4201 Tyndall Ave

## March / April

- Informational Insert – March 25, 2009

### Community Open Houses

Monday, March 30, 2-7pm: Juan de Fuca Recreation Centre, Lookout Lounge, 1767 Island Hwy

Tuesday, March 31, 2-7pm: Archie Browning Sports Centre, Crowsnest Rm, 527 Fraser St

Wednesday, April 1, 4-9pm: Fairfield New Horizons Activity Centre, 380 Cook St

Thursday, April 2, 2-7pm: University of Victoria SUB, Michelle Pujol Rm, 3800 Finnerty Rd

Monday, April 6, 2-7pm: Burnside Gorge Community Centre Education Rm, 471 Cecelia St

Tuesday, April 7, 2-7pm: Oak Bay Windsor Pavilion Meeting Rm, 2451 Windsor Rd

Wednesday, April 8, 2-7pm: Langford Station House Pub Upstairs Meeting Rm, 737 Goldstream

519 residents in total attended the seven Open House sessions, which took place in Colwood, Esquimalt, Fairfield, Langford, Oak Bay, Saanich and Victoria.

### Community Dialogue Sessions

Read the [Community Dialogue Worksheet \(PDF !\[\]\(3d20681358fc97885ad401fe189f8c42\_img.jpg\)](#)) which was presented to participants during each session.

Wed. April 15, 5-6 & 7-8pm: Juan de Fuca Rec Centre, Lookout Lounge, 1767 Goldstream Ave

Thurs. April 16, 5-6 & 7-8pm: [Oak Bay Windsor Pavilion Meeting Rm, 2451 Windsor Rd](#)  
 Mon. April 20, 5-6 & 7-8pm: [Esquimalt Archie Browning Crowsnest Rm, 1151 Esquimalt Rd](#)  
 Tues. April 21, 5-6 & 7-8pm: [Fairfield New Horizons Activity Centre, 380 Cook St](#)  
 Wed. April 22, 5-6 & 7-8pm: [UVic Student Union Building, Michelle Pujol Rm, 3800 Finnerty Rd](#)

## February

- Committee Reviews Distributed Wastewater Management Strategies

## January

- New Core Area Committee Elects Judy Brownoff to Chair
- Queen Alexandra Property Purchased

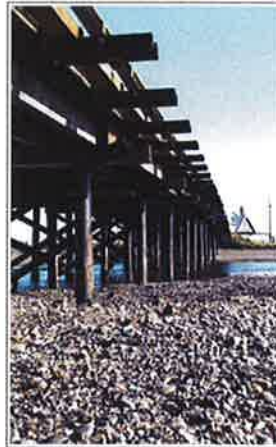
## Historical Engagement

### 2008

#### Public Consultation & First Nations Engagement

In April 2008 a draft document, [Public Consultation and First Nations Engagement Process—Wastewater Treatment Strategy](#), was prepared for the CRD by Diana Butler, MCIP, of Urban Aspects Consulting Group. Her report outlines a proposed strategy for engaging target audiences and describes consultation objectives and activities.

The CRD has also engaged consultant John Balogh, a special advisor for aboriginal relations, who has created The CRD's First Nations Engagement Process—Wastewater Treatment, an appendix to the report. The appendix provides description of the legal framework for First Nations consultation and outlines the CRD's objectives in ensuring appropriate involvement of First Nations in the project.



### 2007

#### Presentation - Public Consultation Plan

[Public Consultation Plan September - December 2007](#) (PDF )

In August we released our consultation plan, which outlines the steps needed to share information with residents and stakeholders, including plans for public involvement and presentations.

#### Presentation - Core Area Wastewater Management Report

We presented our regional wastewater strategy to the Provincial Government in June of 2007. Our strategy was based on the Core Area Wastewater Management Report, prepared by consultants and with input from the public.

[Read the report and supporting public input documents](#)

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## Upcoming Consultations

We will post notices of public consultations and meetings as they arise. Check our meetings and events page for current information.

## Project Governance

### Steering Committee

The Core Area Waste Committee, comprised of CRD Directors from the Core Area, serves as the Steering Committee. The Steering Committee guides the project and oversees the advisory committees.

- Staff Reports
- Minutes
- Agendas

### Technical & Community Advisory Committee (TCAC)

The Advisory committee ensures valuable public and technical input into the project. They review the work of consultants and provide comments and recommendations to the Steering Committee.

- Minutes
- Agendas

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## Educational Materials

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Educational materials form an integral part of planning for Wastewater Treatment. Education ensures the public is aware of and understands the issues that directly affect them. The CRD has a commitment to ensuring informational material is shared with as many people as possible, that it is pertinent to the issues concerning wastewater management and that it reflects the concerns of the public.



Through education, we can all become more aware of issues which affect treatment, such as [how you can help](#) become part of the wastewater treatment solution. Our public education strategy involves a number of methods for information dissemination, including:

- our interactive website
- paid and earned media
- public/stakeholder meetings and presentations
- public outreach, educational tours, enquiries and correspondence management
- informational brochures and materials



The CRD is committed to a transparent, open communication process which utilizes a wide range of methods and tools. This commitment will continue and extend to the life of the project as further information becomes available.

Public education includes a three step engagement process, which features educational open houses, community dialogues/validations and neighbourhood based workshops, which will all be taking place throughout 2009.

## 2010

### Open Houses in the Core Area: Procurement Models for Wastewater Treatment

Two open houses are scheduled for February 10 and 11 in the Core Area to provide residents with information on procurement options under consideration for the wastewater project.

- [Procurement Brochure](#) (PDF )
- [Procurement Frequently Asked Questions](#) (PDF )

### Open Houses in the West Shore & Core Area

Two open houses were held in January in the West Shore to provide education materials for residents on the proposed treatment site for a West Shore facility.

Two open houses and a stakeholder workshop are being held in February for Core Area residents, to provide education materials on the procurement models under consideration by



the CRD.

- [West Shore Wastewater Update \(Newsletter \(Issue 3\) \(PDF !\[\]\(38441ceaa711016e0bf2ad46ad394ff4\_img.jpg\) \)](#)

## 2009

### Core Area Open Houses

Two open houses were held in October to educate residents on Option 1A.

- [Core Area Wastewater Update \(Newsletter Issue 2\) \(PDF !\[\]\(f2fdbbba686c1099e6b2b8779766e2d3\_img.jpg\) \)](#)

### Open Houses & Neighbourhood Based Workshops: Saanich East-North Oak Bay

Three Open House sessions and three [Neighbourhood Workshops](#) took place in June-July in Saanich East-North Oak Bay.

- [SENOB Wastewater Update \(Newsletter Issue 1\) \(PDF !\[\]\(039cd6b2e7148ba5690aa619b922c426\_img.jpg\) \)](#)

### Community Dialogue Sessions: Core Area Municipalities

Five Community Dialogue sessions took place in the month of April in communities in the region's Core Area. These sessions gave residents a chance to engage with facilitators on questions related to wastewater treatment.

### Open House Sessions: Core Area Municipalities

A series of Open Houses are took place in late March, early April 2009. These information sessions took place in communities in the region's Core Area, gave residents an opportunity to ask questions about the three distributed treatment strategies, engage with consultants and give feedback.

519 residents in total attended the seven Open House sessions, which took place in Colwood, Esquimalt, Fairfield, Langford, Oak Bay, Saanich and Victoria.

### Spring Educational Materials

- [How Wastewater Treatment Works \(PDF !\[\]\(f9e62ae797645c5367e33d9390832789\_img.jpg\) \)](#)
- [Frequently Asked Questions Brochure \(PDF !\[\]\(3ae06528cbf191565604ae076c36537e\_img.jpg\) \)](#)
- [Source Control Brochure \(PDF !\[\]\(1c1752aff31fb3ae93f0f9295ffb3f4c\_img.jpg\) \)](#)

### Print Materials: Education Campaign

In March 2009 the CRD launched an education campaign centred around resource recovery strategies when planning for wastewater treatment.

- Read the CRD's [March 2009 Educational Newspaper Insert \(PDF !\[\]\(693fcb3caaca16f960792dd4ef78f66d\_img.jpg\) \)](#)

### Publication: Innovation Magazine

[From Waste to Resource: Shifting Directions in Wastewater Management in the CRD \(PDF !\[\]\(23a2e9ddc7bb0ef55393d38b772a848d\_img.jpg\) \)](#)

In December 2008 *Innovation Magazine* Published an article by Rick Corbett and Dwayne Kalynchuk on resource recovery and wastewater management in the Capital Region. Corbett and CRD Environmental Services General Manager make the case for using wastewater as a



resource when planning for treatment in the Core Area municipalities. The CRD's current education campaign will help residents to understand some of the options available, and how they might be integrated into Core Area wastewater operations.

## 2007

### Household Mailer sent to CRD residents welcoming feedback

[Information sent to CRD residents requesting feedback](#) (PDF 

In late May, the CRD distributed a four-page mail piece to residents to provide information on the wastewater treatment initiative and ask for public feedback. Approximately 300 people replied using the provided comment card.

### Education & Consultation Initiative Results

[Results of the Education and Consultation Initiatives, November 2006 – June 2007](#) (PDF 

Watch the CRD's  
Video on  
Wastewater  
Treatment

[Wastewater Video](#) (youtube link)

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