

TOP 12 WASTE AND RECYCLING FAQs

Through services provided at Hartland, our Infoline and 3Rs education/community outreach programs, CRD staff respond to waste reduction and waste management enquiries daily. Below are the most frequently asked questions:

DEPOT RECYCLING PROGRAMS

Why are some materials collected in the curbside program while others are only accepted at depots?

There are limits to how much material can be collected and kept separated in a truck. Bulky items such as foam packaging (Styrofoam) and flexible plastics as well as hazardous items are more suited for the recycling depot system.

myrecyclopedia.ca provides locations of local depots set up to safely and efficiently receive, sort, pack, store and transport recyclables to individual markets.

I have some hazardous items I would like to get out of my home, where can I take them?

Items such as antifreeze, batteries, light bulbs, medications, motor oil, paint, pesticides are managed by product producers who provide free drop off locations throughout the community. See myrecyclopedia.ca for locations.

Items not covered under these product stewardship programs such as pool chemicals, hobby supplies, household cleaners and propane cylinders are accepted from residents at no charge in the household hazardous waste area at the Hartland Depot.

More information at crd.bc.ca/hhw

What hours is the Hartland Depot open?

The public drop off area at Hartland is open from 9am to 5pm Monday to Friday and 7am to 2pm on Saturday, closed on Sunday and statutory holidays. In addition to garbage drop off (which is charged by weight), over 80 recycling items from 25 product categories are accepted at no charge.

More information at crd.bc.ca/hartland

Is there a program to recycle cereal and chip bags?

Yes, other flexible plastics are accepted for free through the Recycle BC depot network. Items like zipper lock bags, potato chip bags, candy wrappers, net bags and bubble wrap are being collected as part of a new research and development program to determine how best to recycle these items. Full list of locations and items accepted is available on their website at recyclebc.ca.

Where can I get rid of a mattress?

Mattresses unsuitable for donation can be disassembled for recycling. There are a few locations in the community that provide this service. A queen-sized mattress and box spring will cost between approximately \$15 and \$25 to drop off at the Hartland Depot for recycling. Foam mattresses are not currently recyclable but are accepted as garbage at Hartland.

Drop-off locations can be found at myrecyclopedia.ca

Is there a place to recycle plastic chairs and children's toys?

Unfortunately, due to a lack of markets for this material there are currently no locations in the region accepting rigid plastics for recycling. If your item is reusable you could consider selling or donating.

More information at myrecyclopedia.ca

CURBSIDE RECYCLING PROGRAM

What happens to my recycling and who is Recycle BC?

Recycle BC is responsible for residential packaging and paper recycling in BC. Local governments, regional districts, private collectors, First Nations, and not-for-profit organizations collect packaging and paper through curbside, multi-family or depot collection on behalf of Recycle BC.

Despite shifting world markets for much of Canada's recyclable materials, Recycle BC has been able to ensure that plastic packaging, paper products, glass and metal containers collected through its program in BC are still being recycled.

Additional information on sorting, processing and end markets for materials can be found at recyclebc.ca.

Where can I get additional blue boxes and bags?

We ask that you put out at least one CRD blue box or blue bag to indicate to the recycling truck driver that materials are intended for the curbside recycling program. You can also use other receptacles similar in size to a blue box (max 15" in height) such as a small laundry basket or plastic bin.

For information on how to obtain a CRD blue box/bags and what other receptacles are permitted visit crd.bc.ca/bluebox.

My recycling wasn't picked up, what should I do?

Check to see if your materials have been [prepared properly](#) or if they have been tagged with a preparation sticker. If there does not appear to be an issue and your items are not picked up by 6pm on your collection day, leave your materials at the curb and contact Emterra Environmental at 250.385.4399 following business day.

More information at crd.bc.ca/curbside

Why do my recyclable items need to be separated into three streams at the curb?

To meet Recycle BC processing and quality standards and ensure that your materials can be recycled, collection vehicles have three separate compartments. This ensures that materials such as glass are kept separate from paper fibres and plastics so each stream can be efficiently sorted, baled and shipped off to end markets for processing into new materials.

1. Paper, Boxboard and Cardboard
2. Metal, Plastic and Paper Containers
3. Glass Bottles and Jars

More information at crd.bc.ca/bluebox

Should paper to-go cups be placed with the containers or paper?

To-go beverage cups and their lids are accepted with the mixed container (metal, paper, plastic) stream in the Blue Box. Paper sleeves should be placed in the Blue Bag with your mixed papers. Please ensure to empty and rinse your recyclables.

More information at crd.bc.ca/bluebox

Are aerosol cans accepted in the curbside recycling program?

Empty aluminum aerosol containers that used to contain food, air fresheners, shaving cream, deodorant, and hairspray are accepted at the curb. More information at crd.bc.ca/bluebox

Spray paint cans as well as pesticide containers are not accepted in the curbside program but can be recycled through Product Care programs. More information at productcare.org and crd.bc.ca/hhw