

# COVID-19



## Safety Plan and Rules for Pool Use

To maintain the safety of patrons and staff and prevent the spread of COVID-19, pool use is different. This includes the requirement for all participants to reserve their 1 hour time slot in advance. Reservations allow us to ensure physical distancing is maintained and provide time for staff to perform additional cleaning.

**Reservations open at 12pm on Fridays for the following week.** Please let us know by [email](#) or phone if you cannot attend by 12pm the day before your session to avoid being charged.

As with all programs and services:

- **Stay home** if you are sick, have traveled out of the country in the past 14 days or if someone in your household is has a confirmed case of COVID-19
- Wash or sanitize your hands before and after your visit
- Follow physical distancing – stay 2 metres apart (no congregating)
- Cover your cough and sneeze into your sleeve or tissue
- Masks are highly recommended in transitions/common spaces – entrances, hallways, and lobby spaces

### Before your pool visit

- Reservations required. No drop-ins permitted at this time
- Please come “swim ready” dressed in your swim suit and limit the amount of accessories/items you bring to the pool area. Please be prepared to remove shoes on arrival. Lockers will not be available for use. You will have a basket provided as you enter to store your personal items in
- Change rooms and shower will be available but limited due to occupancy limitations. Change times will be limited to allow adequate cleaning and sanitization between pool reservation times.
- Your registration limits you to the time slot and pool space noted on your reservation. The time has been allocated to facilitate enhanced cleaning and sanitization of equipment, change rooms and high touch surfaces
- Bring your own water bottle. No drinking fountains will be available on the pool deck
- No spectators will be permitted

### Arriving at Panorama

- Queue outside the facility at the distanced markers in the north parking lot (parking lot with the playground) to enter at door 33 (behind the water slide)

Note: If arriving by car, feel free to stay warm and dry in your vehicle while waiting for your reserved activity to begin. Our staff will be available up to 10 minutes past the start time to check

you in. If you arrive more than 10 minutes after your sessions start time, just pop in to reception to let us know you are here!

- Everyone must hand sanitize and have a quick cleansing shower on deck before using the pool
- Please maintain distance of 2 metres from other patrons and staff
- Sauna and steam room are closed
- Snorkels are prohibited
- Goggles are encouraged
- Do not spit or blow nose in the water
- Participants should not share equipment
- Patrons in need of assistance due to physical limitations must receive help from a family member

#### **After your pool visit**

- Showers are limited to a quick rinse only. All personal grooming must be done at home.
- In order to maintain occupancy limit, everyone must move as quickly as possible through the change rooms
- Please exit through change rooms or through viewing area to exits

Rules are subject to change and will be updated as needed. Those disregarding rules may be asked to leave the facility.