



COVID-19 Arena Use Protocols

- Masks are required in all public spaces, including the lobby, hallways, mezzanines and dressing rooms
- Maximum 20 skaters on the ice with proper physical distancing. If a youth group, a ratio of 6 to 1 ratio of adults to youth is recommended.
- 2 dressing rooms available per user group with a third available for mixed gender groups upon request. Maximum change room space to maintain physical distance:
 - Arena A dressing rooms = 6 people
 - Arena A female dressing room = 2 people
 - Arena B dressing rooms = 8 people
- Dressing Room keys will not be used
- Arrival at the arena should not be more than 30 minutes prior to the ice time and exit within 15 minutes after the ice time
- Ice users must park in the South parking lot (off East Saanich Road)
- Enter the arena facility through the main arena lobby doors (both arenas). Exit the arena facility through the designated door in your respective arena (please see the attached map)
- Player bench capacity is 5 per bench (marked spaces), with the exception of the Arena B home bench which has a capacity of 6.
- Shower facilities are not available
- Each user group is responsible for recording first name, last name and phone or email for each person/family entering the arena facility during their booking, as per the contract addendum
- An off-ice representative is required for each user group to ensure protocols are followed and contact tracing information is collected
- Users must follow viaSport Phase 2 guidelines on the ice, unless part of the cohort model (below). All ice activities must include safely- spaced activities, focused on skill development and may not include hockey games or activities that include contact between individuals.

Cohorts

As per phase 3 of the [viaSport Return to Sport plan](#), protocols are now in place for those following a cohort model. In order to follow these protocol, you must have included cohort protocols in your COVID safety plan submitted to Panorama Recreation which follow the guidelines of viaSport Return to Sport plan.

- **Ice surface:** More than 20 skaters permitted, as long as in the same cohort, as individuals are not required to maintain physical distancing during sport specific activities while on the ice. Physical contact and activities in close proximity are permitted within a cohort, as outlined by [viaSport](#) but must be included in the ice users required safety plan. Each participant must only have one cohort per sport (i.e. a hockey player may not play on multiple teams in the region). Minimized physical contact is still advised.
- **Player benches:** Benches and penalty boxes are considered part of the field of play. Individuals **in the same cohort** are able to sit less than 2m apart and **will not** need to wear masks or have a physical divider between them while on the bench. Coaches and/or trainers who are not able to maintain physical distance, must wear masks on the benches, as well as in areas where distance cannot be maintained.

- **Dressing rooms/off-ice:** Physical distancing should still be maintained when outside of the field of play (dressing rooms, hallways, staging areas, etc.) and masks are required.

Spectators

- Spectators are not currently permitted
- No congregating, socializing or waiting for players in the arena lobby
- Parents should arrange to meet players outside the facility after ice sessions as the lobby is not available

Panorama will provide

- Signage at entrances to screen for wellness
- Signage in facility, including dressing room doors: wash your hands, keep your distance, protect your face, limit groups, wear masks
- Hand sanitizer station in the lobby
- Touchless water bottle filler available in arena lobby
- Vending machines will be available with enhanced cleaning
- Enhanced cleaning of touch points in dressing rooms will be completed between user groups by Panorama staff
- Enhanced cleaning of touch surfaces in main arena lobby, Arena B and washrooms (3 times daily)