



COVID-19 Arena Use Protocols

- Maximum 20 skaters on the ice with proper physical distancing. If a youth group, a ratio of 6 to 1 ratio of adults to youth is recommended.
- Maximum capacity of the arena, including spectators is 50. Exceptions may be approved through submitted COVID safety plans.
- 2 dressing rooms available per user group with a third available for mixed gender groups upon request. Maximum change room space to maintain physical distance:
 - Arena A dressing rooms = 6 people
 - Arena A female dressing room = 2 people
 - Arena B dressing rooms = 8 people
 - Masks are required if physical distance cannot be maintained (i.e. parents tying skates in the dressing room)
- Dressing Room keys will not be used
- Arrival at the arena should not be more than 30 minutes prior to the ice time and exit within 15 minutes after the ice time
- Ice users must park in the South parking lot (off East Saanich Road)
- Enter the arena facility through the main arena lobby doors (both arenas). Exit the arena facility through the designated door in your respective arena (please see the attached map)
- Player bench capacity is 5 per bench (marked spaces), with the exception of the Arena B home bench which has a capacity of 6.
- Shower facilities are not available
- Each user group is responsible for recording first name, last name and phone or email for each person/family entering the arena facility during their booking, as per the contract addendum
- An off-ice representative is required for each user group to ensure protocols are followed and contact tracing information is collected
- Users must follow viaSport Phase 2 guidelines on the ice, unless part of the cohort model (below). All ice activities must include safely- spaced activities, focused on skill development and may not include hockey games or activities that include contact between individuals.

Cohorts

As per phase 3 of the [viaSport Return to Sport plan](#), protocols are now in place for those following a cohort model. In order to follow these protocol, you must have included cohort protocols in your COVID safety plan submitted to Panorama Recreation which follow the guidelines of viaSport Return to Sport plan.

- **Ice surface:** More than 20 skaters permitted, as long as in the same cohort, as individuals are not required to maintain physical distancing during sport specific activities while on the ice. Physical contact and activities in close proximity are permitted within a cohort, as outlined by [viaSport](#) but must be included in the ice users required safety plan. Each participant must only have one cohort per sport (i.e. a hockey player may not play on multiple teams in the region). Minimized physical contact is still advised.
- **Player benches:** Benches and penalty boxes are considered part of the field of play. Individuals **in the same cohort** are able to sit less than 2m apart and **will not** need to wear masks or have a physical

divider between them. Coaches and/or trainers who are not able to maintain physical distance, must wear masks on the benches, as well as in areas where distance cannot be maintained.

- **Dressing rooms/off-ice:** Physical distancing should still be maintained when outside of the field of play (dressing rooms, hallways, staging areas, etc.). Masks are required in these spaces if physical distancing cannot be maintained. Dressing room capacities indicate the maximum number of individuals in a dressing room to maintain physical distancing. If more individuals are in the dressing room, masks should be worn.

Spectators

- All spectators are responsible to physical distance 2 metres with others
- Seats will not be available, spectators can stand around the arena and at the upper viewing.
- No congregating, socializing or waiting for players in the arena lobby. The arena lobby will be used for tying skates/gear before going on the ice for those that require it
- With limited capacity, recommended that user groups only allow one spectator per child on the ice for youth groups
- Parents should arrange to meet players outside the facility after ice sessions as the lobby is not available

Panorama will provide

- Signage at entrances to screen for wellness
- Signage in facility, including dressing room doors: wash your hands, keep your distance, protect your face, limit groups
- Hand sanitizer station in the lobby
- Touchless water bottle filler available in arena lobby
- Vending machines will be available with enhanced cleaning
- Enhanced cleaning of touch points in dressing rooms will be completed between user groups by Panorama staff
- Enhanced cleaning of touch surfaces in main arena lobby, Arena B and washrooms (3 times daily)