



COVID-19 Arena Use Protocols

- Maximum 20 skaters on the ice with proper physical distancing. If a youth group, a ratio of 6 to 1 ratio of adults to youth is recommended. As per phase 3 of the [viaSport Return to Sport plan](#), ice users following the cohort guidelines may have more skaters on the ice but this must be outlined in their COVID safety plan submitted to Panorama Recreation. Capacity of player benches (below), dressing rooms (below) and arena (50 per arena) must still be adhered to at this time.
- 2 dressing rooms available per user group with a third available for mixed gender groups upon request. Maximum change room space:
 - Arena A dressing rooms = 6 people
 - Arena A female dressing room = 2 people
 - Arena B dressing rooms = 8 people
- Dressing Room keys will not be used
- Arrival at the arena should not be more than 30 minutes prior to the ice time and exit by 15 minutes after the ice time
- Ice users must park in the South parking lot (off East Saanich Road)
- Enter the arena facility through the main arena lobby doors (either side). Exit the arena facility through the designated door in your respective arena (please see the attached map)
- Player bench capacity is 5 per bench (marked spaces), with the exception of the Arena B home bench which has a capacity of 6. Standing beyond the player benches to maintain physical distance is permitted.
- Shower facilities are not available
- Each user group is responsible for recording first name, last name and phone or email for each person/family entering the arena facility during their booking and providing this contact information to Panorama Recreation
- An off-ice representative is required for each user group to ensure protocols are followed and contact tracing information is collected
- Unless part of a cohort, all ice activities must include safely- spaced activities and may not include hockey games or activities that include contact between individuals.
 - Cohorts: Physical contact and activities in close proximity are permitted within a cohort, as outlined by [viaSport](#) but must be included in the ice users required safety plan. Each participant must only have one cohort per sport (i.e. a hockey player may not play on multiple teams in the region)

Spectators

- All spectators are responsible to physical distance 2 metres with others
- Seats will not be available, spectators can stand around the arena and at the upper viewing.
- No congregating, socializing or waiting for players in the arena lobby. The arena lobby will be used for tying skates/gear before going on the ice for those that require it
- With limited capacity, recommended that user groups only allow one spectator per child on the ice for youth groups
- Parents should arrange to meet players outside the facility after ice sessions as the lobby is not available

Panorama will provide:

- Signage at entrances to screen for wellness
- Signage in facility, including dressing room doors: wash your hands, keep your distance, protect your face, limit groups
- Hand sanitizer station in the lobby
- Touchless water bottle filler available in arena lobby
- Vending machines will be available with enhanced cleaning
- Enhanced cleaning of touch points in dressing rooms will be completed between user groups by Panorama staff
- Enhanced cleaning of touch surfaces in main arena lobby, Arena B and washrooms (3 times daily)