

# COVID-19



## Safety Plan and Rules for Pickleball Court Rentals

To maintain the safety of patrons and staff and prevent the spread of COVID-19, pickleball court bookings look different. This includes the requirement for all participants to reserve their court in advance. Reservations allow us to ensure physical distancing is maintained and provide time for staff to perform additional cleaning.

As with all programs and services:

- **Stay home** if you are sick, have traveled out of the country in the past 14 days or if someone in your household is has a confirmed case of COVID-19
- Wash or sanitize your hands before and after your visit
- Follow physical distancing – stay 2 metres apart at all times (No congregating or socializing inside/outside the lobby, walkways, and on the courts)
- Cover your cough and sneeze into your sleeve or tissue
- Masks are highly recommended in transitions/common spaces – entrances, hallways, and lobby spaces
- To not arrive early or leave late to your scheduled activity

Pickleball Courts:

- Bookings may be booked online up to 7 days prior to the start date.
- 1 on 1 play is permitted with no spectators.
- Sanitize your hands upon entering the facility. Masks are required until you are on the court.
- Keep 3 meters apart from others at all times unless from the same household.
- Do not share equipment. Please bring your own paddle and ball. When serving please only serve your own ball. Players can pass each other balls by using their paddle.
- Keep up sportsmanship by touching paddles rather than high fives or handshakes.
- Participants enter through the front doors at Greenglade a maximum of 5 minutes prior to your session and exit through the exterior gymnasium doors.
- Nets will be made available, participants are responsible for set-up and take-down. Recommended to sanitize or wash hands before and after touching nets.
- Bring a water bottle (full) and leave all other personal items in your vehicle – please limit what you bring into the facility.

- Please use provided disinfectant spray and paper towel for any surfaces or equipment that are shared.

Panorama will provide:

- Signage at entrances to screen for wellness
- Signage in facility: wash your hands, keep your distance, protect your face,
- limit groups
- Hand sanitizer station in the lobby
- Enhanced cleaning of touch surfaces and Pickleball nets between user groups

Rules are subject to change and will be updated as needed. Those disregarding rules may be asked to leave the facility. For those with block bookings, failure to follow the protocols may result in the loss of your booking.