



COVID-19 Arena Use Protocols

- Masks are required in all public spaces, including the lobby, hallways, mezzanines and dressing rooms
- Maximum 20 skaters on the ice with proper physical distancing for skating. A ratio of 6 to 1 ratio of adults to youth is recommended
- Maximum 32 skaters on the ice for youth sport with structured skills & drills with 3m of physical distancing. A ratio of 6 to 1 ratio of adults to youth is recommended
- 2 dressing rooms available per user group with a third available for mixed gender groups upon request. Maximum change room space to maintain physical distance:
 - Arena A dressing rooms = 6 people
 - Arena A female dressing room = 2 people
 - Arena B dressing rooms = 8 people
- Dressing Room keys will not be used
- Arrival at the arena should not be more than 30 minutes prior to the ice time and exit within 15 minutes after the ice time
- Ice users must park in the South parking lot (off East Saanich Road)
- Enter the arena facility through the main arena lobby doors (both arenas). Exit the arena facility through the designated door in your respective arena (please see the attached map)
- Player bench capacity is 5 per bench (marked spaces), with the exception of the Arena B home bench which has a capacity of 6.
- Shower facilities are not available
- Each user group is responsible for recording first name, last name and phone or email for each person/family entering the arena facility during their booking, as per the contract addendum
- An off-ice representative is required for each user group to ensure protocols are followed and contact tracing information is collected
- Sport users must follow viaSport Phase 2 guidelines. All ice activities must include safely- spaced activities, focused on skill development and may not include hockey games or activities that

Spectators

- Spectators are not currently permitted
- No congregating, socializing or waiting for players in the arena lobby
- Parents should arrange to meet players outside the facility after ice sessions as the lobby is not available

Panorama will provide

- Signage at entrances to screen for wellness
- Signage in facility, including dressing room doors: wash your hands, keep your distance, limit groups, wear masks
- Hand sanitizer station in the lobby
- Touchless water bottle filler available in arena lobby
- Vending machines will be available with enhanced cleaning
- Enhanced cleaning of touch points in dressing rooms will be completed between user groups by Panorama staff

- Enhanced cleaning of touch surfaces in main arena lobby, Arena B and washrooms (3 times daily)