

REGIONAL HOUSING FIRST STRATEGY

A collaborative outcome map* to address homelessness in the capital region

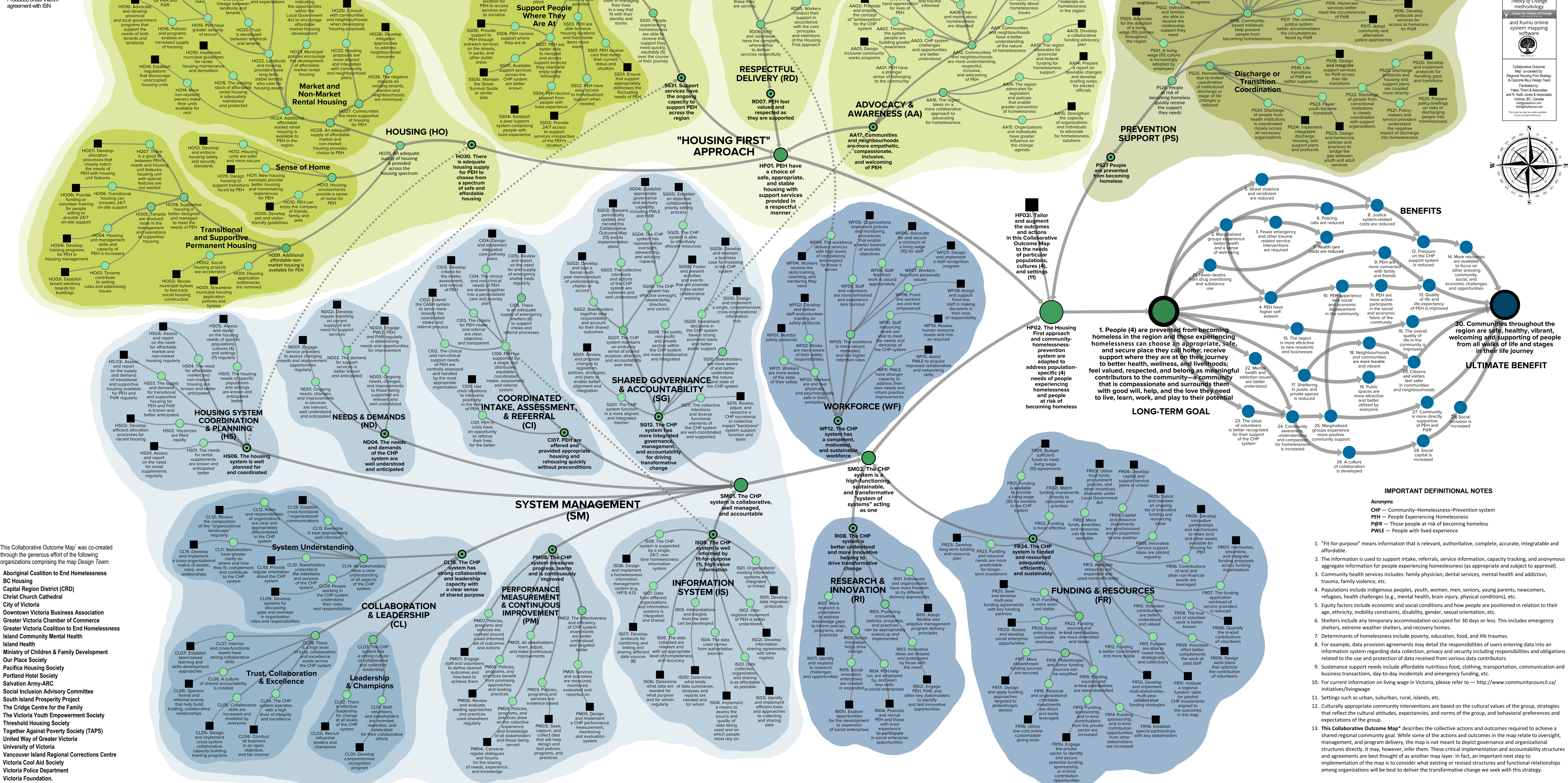
A Strategy for Transformative Change — April 19, 2017



Making a difference...together



*Produced under interim agreement with ISN



This Collaborative Outcome Map* was co-created through the generous effort of the following organizations comprising the map Design Team:

Aboriginal Coalition to End Homelessness
BC Housing
Capital Region District (CRD)
City of Victoria
Downtown Victoria Business Association
Greater Victoria Chamber of Commerce
Greater Victoria Coalition to End Homelessness
Island Community Mental Health
Island Health
Ministry of Children & Family Development
Our Place Society
Pacific Housing Society
Portland Hotel Society
Salvation Army-ARC
Social Inclusion Advisory Committee
South Island Property Project
The Bridge Centre for the Family
The Victoria Youth Empowerment Society
Threshold Housing Society
Together Against Poverty Society (TAPS)
United Way of Greater Victoria
University of Victoria
Vancouver Island Regional Corrections Centre
Victoria Cool Aid Society
Victoria Police Department
Victoria Foundation.

Acronyms:
CHP — Community Homelessness-Prevention system
PEH — People Experiencing Homelessness
PGR — Those people at risk of becoming homeless
PWLE — People with lived experience

1. "Fit-for-purpose" means information that is relevant, authoritative, complete, accurate, integratable and affordable.
2. The information is used to support intake, referrals, service information, capacity tracking, and anonymous aggregate information for people experiencing homelessness (as appropriate and subject to approval).
3. Community health services include: family physician, dental services, mental health and addiction, trauma, family violence, etc.
4. Populations include indigenous people, youth, women, men, seniors, young parents, newcomers, refugees, health challenges (e.g., mental health, brain injury, physical conditions), etc.
5. Equity factors include economic and social conditions and how people are positioned in relation to their age, ethnicity, mobility constraints, disability, gender, sexual orientation, etc.
6. Shelters include any temporary accommodation occupied for 30 days or less. This includes emergency shelters, extreme weather shelters, and recovery homes.
7. Determinants of homelessness include poverty, education, food, and life traumas.
8. For example, data provision agreements may detail the responsibilities of users entering data into an information system regarding data collection, privacy and security including responsibilities and obligations related to the use and protection of data received from various data contributors.
9. Sustainability support needs include affordable nutritious food, clothing, transportation, communication and business transactions, day-to-day incidents and emergency funding, etc.
10. For current information on living wage in Victoria, please refer to — <http://www.communitycouncil.ca/initiatives/living-wage>
11. Settings such as urban, suburban, rural, islands, etc.
12. Culturally appropriate community interventions are based on the cultural values of the group, strategies that reflect the cultural attitudes, expectations, and norms of the group, and behavioral preferences and expectations of the group.
13. This Collaborative Outcome Map* describes the collective actions and outcomes required to achieve a shared regional community goal. While some of the actions and outcomes in the map relate to oversight, management, and program delivery, the map is not meant to depict governance and organizational structures directly. It may, however, infer them. These critical implementers and accountability structures and agreements are best thought of as another map layer. In fact, an important next step to implementation of the map is to consider what existing or revised structures and functional relationships among organizations will be best to deliver the transformative change we seek with this strategy.