



CRHC

# Winter Newsletter 2021



Welcome to the Winter 2021 CRHC Tenant Newsletter. If you would like to see something in the Newsletter next time contact Kate Lambert [klambert@crd.bc.ca](mailto:klambert@crd.bc.ca) 250 360 3376 with suggestions.

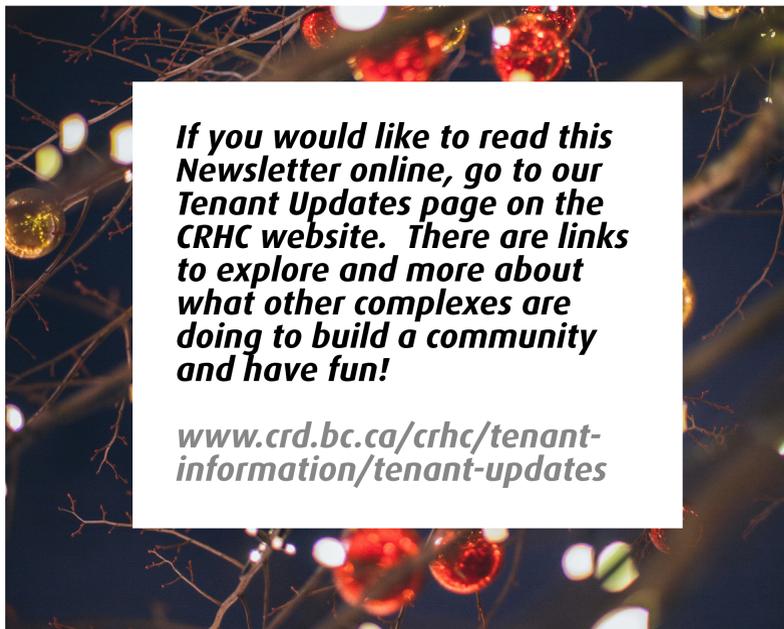
The winners of the Fall competition have been notified. Enter to win one of 2 x \$25 gift cards, just email or call Kate and tell her where the odd snowflake out is located in the Newsletter we will draw a winner in time for Spring's Newsletter.

## *We need you!*

Capital Region Housing Corporation (CRHC) was accepting applications from members of the CRHC tenant community to fill four vacant Tenant Representative Seats on the Tenant Advisory Committee (TAC). A letter went out to tenants.

If you weren't able to join the committee and would like to contribute, please consider sending us your ideas of topics for the committee to consider. Topics of focus are those that make an impact on tenants' lives.

Email [klambert@crd.bc.ca](mailto:klambert@crd.bc.ca) or call 250 360 3376. An example of the work TAC does is on page 2.



*If you would like to read this Newsletter online, go to our Tenant Updates page on the CRHC website. There are links to explore and more about what other complexes are doing to build a community and have fun!*

[www.crd.bc.ca/crhc/tenant-information/tenant-updates](http://www.crd.bc.ca/crhc/tenant-information/tenant-updates)



After the lovely photo of Rosewood sent in by a tenant last Newsletter, Terry at The Birches was inspired to send us the wonderful sunset above.

If you would like to see your art or photos in the Newsletter, please email to [klambert@crd.bc.ca](mailto:klambert@crd.bc.ca). Remember to give us permission to print it and tell us how to credit you.

## Tenant's Insurance

Tenant's insurance is a requirement in many tenancies. Including in newer tenancies with CRHC. It is very strongly recommended in all tenancies. Two main reasons it's important are for meeting some of your repair expenses if there is damage to your suite and for living costs if your unit is uninhabitable following an emergency.

Read your insurance documents carefully. There are always exclusions and deductibles. One way to deal with deductibles is to 'self insure' for the amount of the deductible. This means saving a small amount monthly until you have the deductible saved and then if there is an emergency, you know you will have the means to cover it.





## Children's Christmas

Christmas can be a time for a lot of spending. This can be hard on parents and caregivers as there is a pressure to give a lot. There are ways to give a lot without spending too much.

One of the things children want is undivided time. Planning an experience together (no phones!) can be a way to spend less and give more. Does your child like to do something like art, beachcombing, jigsaws, games or cooking? Think about ways to set aside time and 'package' it. For example buy a bath bomb, wrap it up with a note saying you will have a spa day. Or wrap a mini-figurine and a promise to spend an afternoon building Lego. Children remember time and experiences with parents more than presents. Unless the present is a Mr. Potato Head or an Easy Bake Oven!

See link at Tenant Updates on the CRHC website



## Live Trees

Live trees are lovely, smell good and are allowed in your tenancy. Please be aware of fire risks. See link at Tenant Updates Kindly ensure you clean up live tree debris from the common areas when moving them to and from your unit. We also have Bartlett Tree Experts doing a chip of live trees. Watch for reminder notices in the New Year, which will let you know where the trees can be left.



## Emergencies

If there is a serious emergency in your home, the very first thing is to ensure your safety. Which typically means exiting and calling 911. Even if the alarms are sounding, it doesn't mean 911 has been called. Always call yourself if you aren't sure. Please click the link for more information on preparedness. Or request it from Tenant Engagement.

If you are likely to struggle with evacuation, please let your caretaker know well in advance so we can add you to the list for the Fire Departments. They can assist if you will need extra help evacuating. At the time of the evacuation, call 911 yourself to let the dispatcher know you need assistance. And if possible be at the window so the responders can see you.

If you know your neighbour may struggle, let the responders know once you are safely evacuated.

## TAC topics - accessibility

The Tenant Advisory Committee (TAC) raised the issue of accessibility for tenants. As well as discussing large issues such as communication methods CRHC use, they also suggested small things CRHC can do to improve tenants' lives. If you want to be part of the discussion at TAC, submit your topics for discussion to klambert@crd.bc.ca or 250 360 3376



## All the very best

The last couple of years have been really challenging in many ways for many of our tenants. The staff at CRHC just wanted to extend our very best wishes for a wonderful holiday season.

If you need someone to talk to over this period, The Vancouver Island Crisis Line provides a supportive listening ear for people in emotional distress and connection to emergency mental health services when needed.

1-888-494-3888



HAPPY HOLIDAYS!

And a Wonderful New Year



This snowflake!