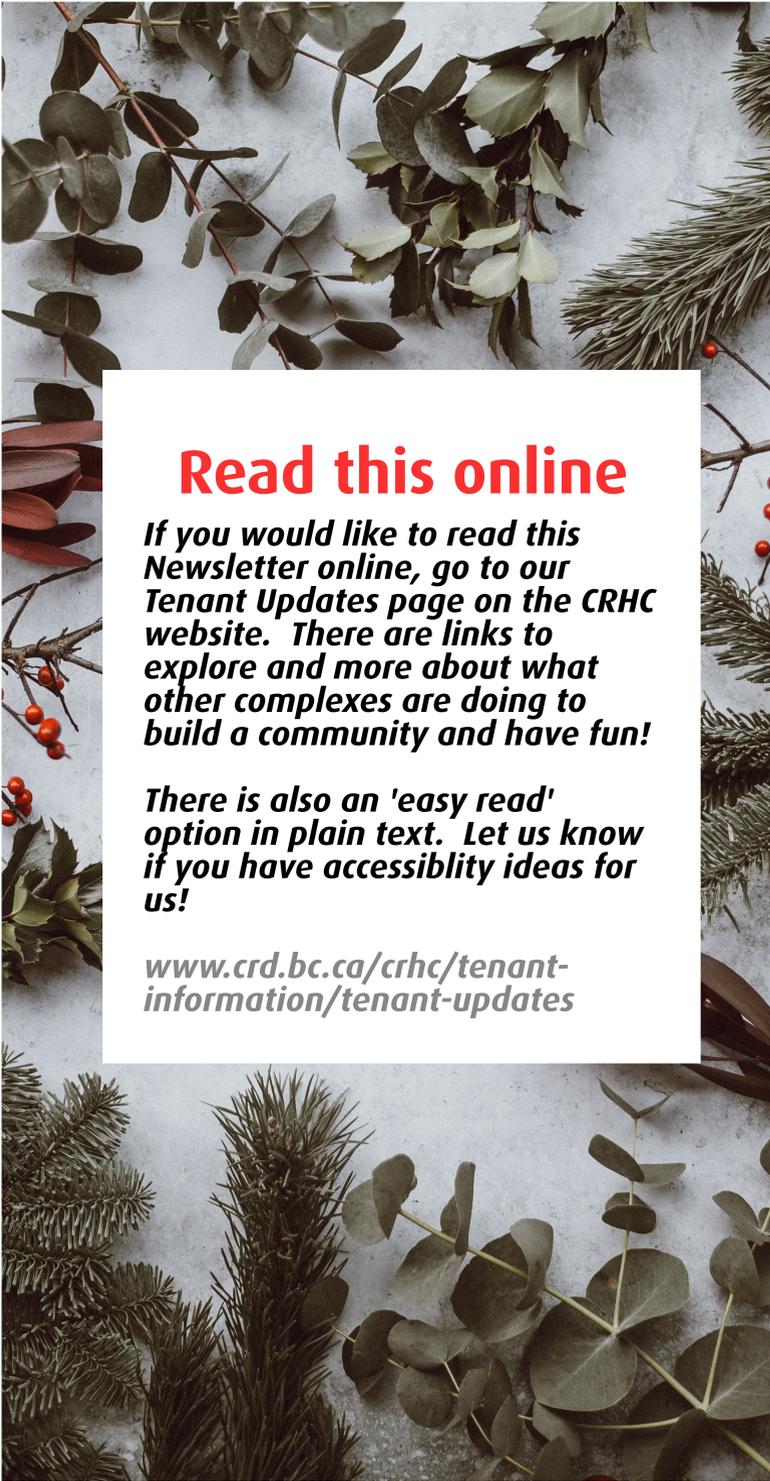


Winter Newsletter 2020

Welcome to the Winter 2020 CRHC Tenant Newsletter. If you would like to see something in the Newsletter next time contact Kate Lambert klambert@crd.bc.ca 250 360 3376 with suggestions.

The winners of the Fall competition have been notified. There is a quiz on this page. Enter to win one of 2 x \$25 gift cards, just email or call Kate with your answer and we will draw a winner in time for the Spring Newsletter. This Newsletter is printed on 100% recycled paper.

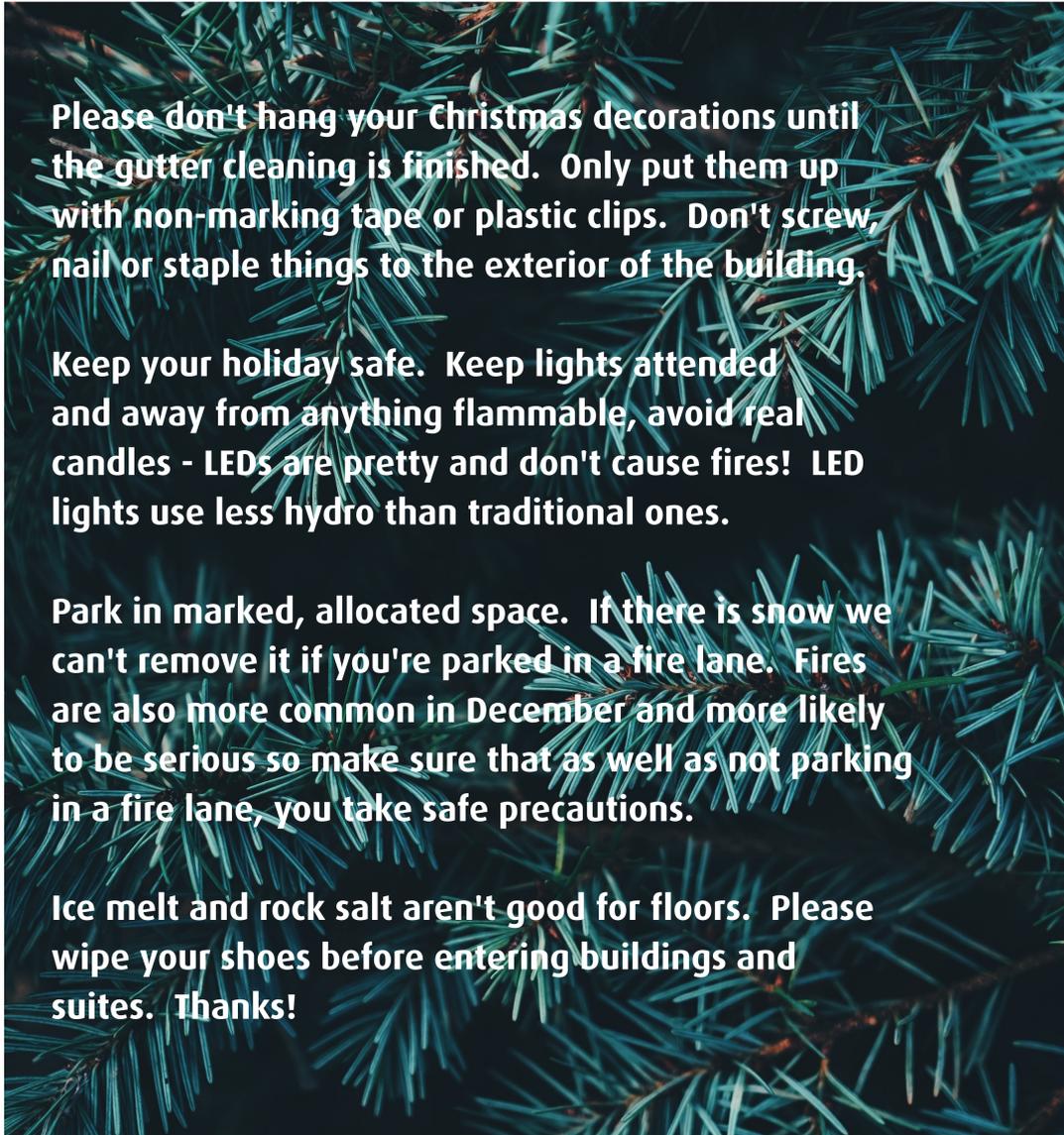


Read this online

If you would like to read this Newsletter online, go to our Tenant Updates page on the CRHC website. There are links to explore and more about what other complexes are doing to build a community and have fun!

There is also an 'easy read' option in plain text. Let us know if you have accessibility ideas for us!

www.crd.bc.ca/crhc/tenant-information/tenant-updates



Please don't hang your Christmas decorations until the gutter cleaning is finished. Only put them up with non-marking tape or plastic clips. Don't screw, nail or staple things to the exterior of the building.

Keep your holiday safe. Keep lights attended and away from anything flammable, avoid real candles - LEDs are pretty and don't cause fires! LED lights use less hydro than traditional ones.

Park in marked, allocated space. If there is snow we can't remove it if you're parked in a fire lane. Fires are also more common in December and more likely to be serious so make sure that as well as not parking in a fire lane, you take safe precautions.

Ice melt and rock salt aren't good for floors. Please wipe your shoes before entering buildings and suites. Thanks!

Free items from CRHC and Victoria Community Respose

There are a few LED candles at reception at CRHC. Please take one if you come into the office and would like a safer way to light your home for the festive period. LED candles are much safer than ones with a flame. Christmas is a time to focus on fire safety!

We also have 20 packs from Victoria Community Respose with:

- Pen
- Post-it notes
- Reflective zipper-pull
- Keychain flashlight
- Information sheets

We can access more packs if interest is strong.



Tell us and win a prize!

What are the hidden words all related to?

J	P	D	R	S	C	U	P	I	D
R	V	H	X	J	I	O	P	V	R
U	U	B	U	D	D	S	M	I	L
D	C	F	L	L	W	D	J	X	J
O	O	D	V	I	D	C	R	E	D
L	M	O	W	V	T	C	S	N	A
P	E	N	H	P	J	Z	N	S	S
H	T	N	U	M	R	D	E	Q	H
I	S	E	E	A	P	R	R	N	E
U	P	R	A	N	C	E	R	L	R



Home for Christmas

We are responding to the BC housing crisis at the CRHC. New builds are part of the solution and we have some wonderful new developments. One of these is West Park Lane near Thetis Lake. It is very near Thetis Lake and all the great beaches and hikes there.

It is a mixed income complex with residents who are on a fixed income but also students, working people and seniors. Some of the new tenants have come to CRHC from places that are not affordable, accessible, safe or sustainable.

New residents are viewing units, signing up, and moving in as we speak. The tenants who are moving in have told us that they value the beautiful location, the amenities and the community around the complex.

See link at [Tenant Updates on the CRHC website](#)



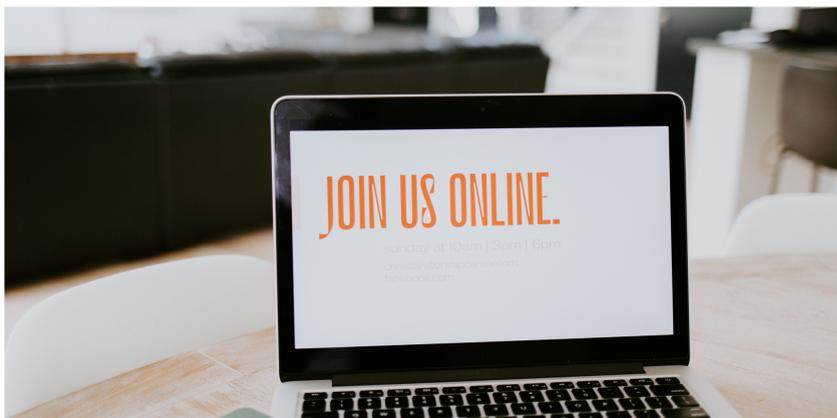
Live Trees

Live trees are lovely, smell good and are allowed in your tenancy. Please be aware of fire risks. [See link at Tenant Updates](#) Kindly ensure you clean up live tree debris from the common areas when moving them to and from your unit. We also have Bartlett Tree Experts doing a pickup of live trees. Watch for reminder notices in the New Year, which will let you know where the trees can be left.



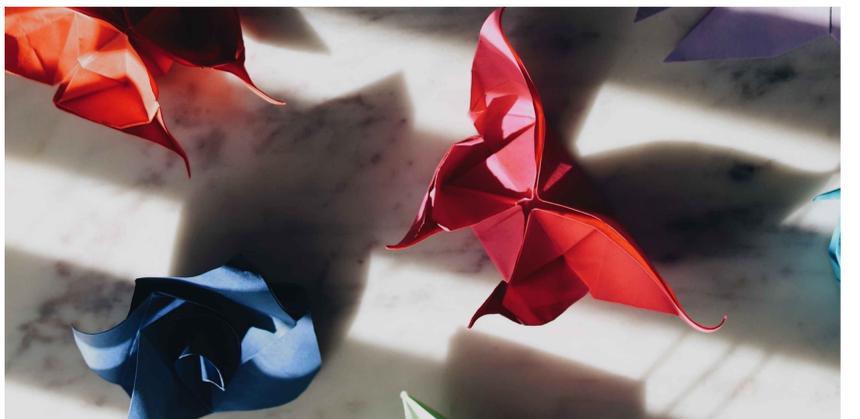
Provincial mask mandate

Tenants and staff were interested to know if the BC mask mandate applies in common areas in apartments. The Ministry of Health is clarifying the rules in common areas of apartments, including CRHC properties. Please be a good neighbour and wear a mask in common areas like hallways and elevators unless you are exempt. Check the Provincial guidance regularly



Online payments

The Tenant Advisory Committee raised it - many tenants have asked about it. We are looking into IT options for online payments. We should be able to tell tenants more next year. We hope this makes rent payments easier and more convenient for tenants.



Origami decorations

A fun craft with children is origami holiday ornaments. A Santa, or a star is fairly easy and a nice craft for our more home-based holidays this year. You can use origami paper if you have it but plain works as well and children (or adults!) can colour them in or decorate with glitter or cotton balls. [See the link at Spruce Crafts when you go to the CRHC website and click here.](#)



New Tenant Handbook

The new Tenant Handbook is available. If you would like a copy, please let us know and we can get one to you. It is also available online at [Tenant Updates](#).



HAPPY HOLIDAYS!

And a Wonderful New Year