

Spring 2021

# Spring Newsletter



Welcome to the Spring 2021 CRHC Tenant Newsletter. If you would like to see something in the Newsletter next time contact Kate Lambert [klambert@crd.bc.ca](mailto:klambert@crd.bc.ca) 250 360 3376 with suggestions.

Win one of 3 \$25 gift cards! Just email and tell us one of the seedling choices on page 2.

We will draw a winner in time for the Summer Newsletter.

The winners of the Winter competition should have heard they have won.

## Click the links!

We have lots of links for you to click at Tenant Updates. If you open this Newsletter there you will see lots of clickable links to explore. For example, all the resources on the next page for people with disabilities are linked to in the Newsletter online.

[www.crd.bc.ca/crhc/tenant-information/tenant-updates](http://www.crd.bc.ca/crhc/tenant-information/tenant-updates)

## CONNECT & PREPARE



Participate in Connect & Prepare and help build a culture of "neighbours helping neighbours" where you live!

Now accepting applications!

To learn more, click the link or visit [www.buildingresilientneighbourhoods.ca/connect-prepare](http://www.buildingresilientneighbourhoods.ca/connect-prepare)

## Unaccompanied children

CRHC has some new leaflets about supervising children. Ask at reception. It's the time of year when we want children out and playing. It's one of the best things about our housing when families make friends. We need to keep children safe from danger though. Under 10 years old, children need close supervision by an adult care giver. Over 10, make sure they know the rules. There are great home alone courses and ways to prepare children for those first times.

## Family financial literacy

If you are a family with at least one dependent child, living in a subsidized unit with CRHC, you could be eligible to take part in the Family Self Sufficiency program (FSS) with Burnside Gorge Community Association. With financial literacy support and matched savings. Which could mean your money grows more as you save.

One participant said, "I was in a mess and couldn't see any way out of it. I knew that I needed to get started looking at my money, it just took me a long time before I felt safe enough to start. Once my belief in myself grew - I took off and never looked back!"

Click the link, call the program on 250-388-5251 or visit [www.burnsidegorge.ca](http://www.burnsidegorge.ca)



## Ask us!

This Newsletter: [When do I call the emergency caretaker and what counts as an emergency?](#)

Sharon (Manager of Operations) answers:

Thank you for asking. What counts as an emergency is set out on the Residential Tenancy Branch website. Emergency repairs are necessary if health and safety of the building and property are at risk. This includes situations like:

- \*Major leaks in pipes or roof
- \*Damaged plumbing fixtures
- \*Problems with the primary heating system
- \*A malfunctioning electrical system
- \*Damaged or defective locks that make the unit insecure

Here are some examples that are not considered emergencies:

- \*A burned out stove element
- \*A plugged sink, tub or shower
- \*Mold around a window
- \*Changing locks because keys are lost

Please also consider if the situation is better dealt with by another agency. If it is a criminal complaint, that's the police. If it's a child welfare complaint, that's MCFD. If it's a loose animal it's animal control.

Caretaking staff can respond in working hours to any repairs that are not an emergency.

[Please click the link for the Residential Tenancy Branch website on repairs](#)



## Holi and water festivals

We love chocolate here at CRHC so Easter Eggs are a fun part of Spring. But other places have fun festivals throwing coloured powder, or water, around. Holi is celebrated in Northern India to celebrate Spring. [Click the link to read about Spring traditions around the world.](#)



## Get Growing Victoria!

It's that time again! Seedlings will soon be available from Get Growing through the kind support of the City of Victoria. We need to know SOON if you are interested in receiving free seedlings. If you let us know we have some limited funds for soil and tools. Call Kate and order your seedlings! This year's choices:

Tomato - Sweet Million and/or Early Girl

Cucumber

Zucchini

Broccoli

Chard

Kale

Mustard Green

Lettuce (mixed)

Basil

Chives

Nasturtiums (edible salad flowers)

Marigolds (brocade mix)

ORDER BY 19 MARCH!

[Go to Tenant Updates on the CRHC website and click this link for Get Growing! Contact Kate to order.](#)



## RCMP & CRHC Westshore

There have been some parcel thefts and other concerns in a few Westshore buildings. Tenant Engagement staff spent a fun morning driving around with the RCMP working on some solutions. We discussed ways to deal with issues. Please report any thefts to the local police in your area. [Go to Tenant Updates on the CRHC website and click this link for an article about bait packages in Prince George.](#)