



SEAPARC COVID-19 UPDATE

The health and safety of the staff and public is our top priority. Procedures are in place to provide a safe and enjoyable experience for all while attending activities at SEAPARC. Rules are subject to change and will be updated as needed. Those disregarding rules may be asked to leave the facility.

General Facility Access Information

Signage is posted reminding users to observe health and safety precautions and follow best practices for physical distancing. These measures will help to ensure a safe space for all. Users are expected to continue to adhere to public health guidelines which includes:

- Keep a 2 metre distance from others at all times where possible
- Do not use the facilities or attend activities if you are sick or feeling unwell
- Stay home if you have traveled in the past 14 days OR if someone in your household is sick
- Wash or sanitize your hands before and after your visit
- Masks are required in facility common spaces including hallways, change rooms and washrooms
- Abide by mask requirements that may apply to your selected activity.
- Cover your cough and sneeze into your sleeve or tissue
- Do not loiter in the facility or on the grounds before or after your visit
- Adhere to facility Code of Conduct
- Be patient and considerate of others
- Limited lockers will be available for pool users.
- Limit your time in the change rooms including use of showers. A cleansing shower is permitted.
- Personal hair dryers are not permitted
- Limit the amount of personal belongings you bring to the facility.
- The number of showers available for use is limited.
- Follow the directional signage while using the pool
- Maintain 2 metres of physical distance at all times while in the pool. Families living in the same household can be within 2 metres of each other.
- 24 hours' notice is required to cancel a reservation
- Some pool equipment and toys will not be available at this time.
- Goggles are encouraged in the pool.
- Snorkels are not permitted.
- Do not spit or blow nose in water
- The Sauna is CLOSED until further notice
- Access to the Hot Tub is limited to 4 people at a time.

To reserve a time to access the Pool, Weight Room, Public Skate or Fitness Class, please login to PerfectMind via our website or phone SEAPARC Reception at 250.642.8000. Please answer the health questionnaire at time of reservation.



SEAPARC COVID-19 UPDATE

Memberships

In order to maintain the new regulations set forth by the Provincial Health Officer which limit group sizes, require physical distancing and enhanced health and safety protocols, SEAPARC will no longer be able to provide unlimited drop-in access to our programs and services.

Dated membership passes (1 month, Annual and Regional) have been cancelled and credits applied to customer accounts. Credits may be used for the purchase of punch cards or drop-in options once the facility is open OR you may request a refund. For pass holders with monthly payments, your refund will be based on when you made your last payment prior to March 18. For example, if your last payment was made on March 1, you will be refunded 14 days for the period of March 18-31. All scheduled payments were suspended as of March 18. Please contact SEAPARC Reception at 250-642-8000 to make arrangements for a refund.

We recognize these changes may impact our users and we ask for your patience.