

The CRD Board will advocate, collaborate and form partnerships to address the affordable housing and transportation needs of the region's diverse and growing population.

# Board Priorities Dashboard ➤ Progress Report No. 9 – Q1 2021



## Community Wellbeing Transportation & Housing

CONDITION LEGEND	No issues / Proceeding as planned	Potential or emerging issue/problem	Problem/issue has arisen	Timing has changed
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Board Initiatives	Status & Condition			Resolutions	Comments	Next Steps	
	Not Started	In Progress	Completed			Action	Timing
<b>1a</b> Work with government/community partners to plan for and deliver an effective, long-term regional multi-modal transportation system and to increase use of public transit, walking and cycling.				<ul style="list-style-type: none"> <li>▶ <i>Board Jan. 13, 2021</i></li> </ul>	<p>The CRD Board approved the terms of reference establishing a Transportation Committee on January 12, 2021. Since then, staff have been working with municipal, electoral area and agency partners on identifying priority transportation initiatives to inform advocacy with the province and prioritize resources.</p> <p>Ready Step Roll 2021/22 cohort has been confirmed. This year, the program will support schools in Langford, Colwood and Esquimalt.</p>	<ul style="list-style-type: none"> <li>▶ Staff to bring forward a report identifying priorities and investigating possible governance mechanisms for committee consideration</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> </ul>
<b>1b</b> Protect the E&N Corridor as a transportation corridor and participate in a Provincial working group to come to agreement on the future use of the E&N corridor.					<p><b>Operationalized.</b> The South Island Transportation Strategy considered the E&amp;N corridor in its findings and will continue to protect it as a transportation corridor.</p>		
<b>1c</b> Create and deliver more affordable housing across the region in a manner aligned with the Regional Growth Strategy in order to address the needs of a diverse and growing population, including vulnerable residents.					<p>Several major announcements brought forward to support this initiative.</p> <p><b>Advocacy:</b> Letter to support Aboriginal Coalition to End Homelessness Society (Mar. 24, 2021)</p> <p><b>Media Release:</b> Hockley House opens in Langford with 120 new affordable homes (Mar. 26, 2021)</p> <p><b>Media Release:</b> More than 190 new supportive homes underway in Victoria (Mar. 24, 2021)</p> <p><b>Media Release:</b> Government of Canada announces support for Rapid Housing Initiative in Capital Regional District (Mar. 24, 2021)</p> <p><b>Media Release:</b> New homes coming for people in Sooke (Feb. 17, 2021)</p> <p><b>Media Release:</b> New Housing Relief Fund and Rent Bank Launched in Greater Victoria to help renter households struggling to maintain their housing (Feb. 16, 2021)</p>	<ul style="list-style-type: none"> <li>▶ Continue to implement Regional Housing First Program</li> <li>▶ Staff develop a housing strategy for the Southern Gulf Islands Electoral Area</li> <li>▶ Staff to add implementation of actions from the SGI housing strategy to the 2021 service planning process</li> </ul>	<ul style="list-style-type: none"> <li>▶ Ongoing</li> <li>▶ Q2 2021</li> <li>▶ Q3 2021</li> </ul>

### Standing Committee Legend

- ▶ EAC = Electoral Area Committee
- ▶ EC = Environment Committee
- ▶ FNRC = First Nations Relations Committee
- ▶ GFC = Governance & Finance Committee
- ▶ HHC = Hospitals & Housing Committee
- ▶ PEC = Parks & Environment Committee
- ▶ PPSC = Planning & Protective Services Committee
- ▶ RAFSC = Regional Arts Facilities Select Committee
- ▶ RPC = Regional Parks Committee
- ▶ TC = Transportation Committee

The CRD Board will encourage and implement bold action on climate change by enhancing its natural and built assets to achieve environmental resilience, food security and continued wellbeing of our current and future residents.

# Board Priorities Dashboard ➤ Progress Report No. 9 – Q1 2021



## Climate Action & Environmental Stewardship

**CONDITION LEGEND**

- No issues / Proceeding as planned
- Potential or emerging issue/problem
- Problem/issue has arisen
- Timing has changed

Board Initiatives	Status & Condition			Resolutions	Comments	Next Steps	
	Not Started	In Progress	Completed			Action	Timing
<b>2a</b> Declare a Climate Emergency and take a leadership role to pursue regional carbon neutrality by 2030.					The Climate Action Program continues to support promotion of the Provincial home heating fuel switching rebate program with municipal partners to encourage residents to switch to heat pumps.	<ul style="list-style-type: none"> <li>▶ Staff working with municipal, Provincial and Federal staff on policy initiatives</li> <li>▶ Staff to complete renewed CRD Climate Action Strategy and present to Board for approval.</li> </ul>	<ul style="list-style-type: none"> <li>▶ Ongoing</li> <li>▶ Q3 2021</li> </ul>
<b>2b</b> Work with local governments to further reduce emissions from buildings, transportation and solid waste.					<p>Hosted both a Climate Action Inter-Municipal Working Group and Task Force quarterly meeting.</p> <p>Extended Transition 2050 'Bring It Home 4 Climate' Program to encourage residential retrofits.</p> <p>Collaborated with Saanich and Victoria to execute a social media campaign to increase electric vehicle (EV) awareness and uptake across the capital region.</p>	<ul style="list-style-type: none"> <li>▶ Host CRD Climate Action Inter-Municipal Working Group and Task Force meetings</li> <li>▶ Staff to complete regional residential energy retrofit program business case.</li> </ul>	<ul style="list-style-type: none"> <li>▶ Quarterly</li> <li>▶ Q2 2021</li> </ul>
<b>2c</b> Explore additional opportunities for resource recovery and identify best practices to further reduce waste, increase recycling and find beneficial uses for waste.				<ul style="list-style-type: none"> <li>▶ ESC, Jan. 2021</li> <li>▶ Board Feb. 10, 2021</li> <li>▶ ESC, Feb. 17, 2021</li> <li>▶ Board, Mar. 10, 2021</li> </ul>	<p>Staff completed community and local government consultation on the draft Solid Waste Management Plan in February 2021, including targeted engagement with First Nations groups and residents in the area of Hartland Landfill. This input has informed the final draft plan that will be considered by the Board in Q2 2021.</p> <p><b>Media Release:</b> CRD Board to Consider Final Draft Solid Waste Management Plan in May (Mar. 31, 2021)</p> <p>Staff issued a Request for Qualifications seeking submissions for the design and construction of a new facility that will upgrade the biogas generated at Hartland Landfill to renewable natural gas. CRD staff and FortisBC have executed a supply contract that will be submitted to the British Columbia Utilities Commission for approval this spring.</p> <p><b>Media Release</b> CRD seeks proposals for landfill gas upgrade project (Mar. 22, 2021)</p>	<ul style="list-style-type: none"> <li>▶ Present final draft of Solid Waste Management Plan, including phase II public consultation results</li> <li>▶ Submit Terms of agreement to BC Utilities Commission for approval of the Renewable Natural Gas Initiative at Hartland Landfill</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> <li>▶ Q3 2021</li> </ul>
<b>2d</b> Ensure appropriate funding for parks and trails infrastructure, improvements and maintenance by updating the Regional Parks Strategy with consideration to ecological, recreation and reconciliation principles, land acquisition capacity, and expanded partnerships with First Nations and parks user groups.				<ul style="list-style-type: none"> <li>▶ RPC Jan 27, 2021</li> <li>▶ Board Feb. 10, 2021</li> <li>▶ RPC Feb. 24, 2021</li> <li>▶ Board Mar. 10, 2021</li> </ul>	<p>CRD Regional Parks and Trails 2020 year in review submitted to Board. The Regional Trails Widening Study was received by Board for information and staff directed to conduct public engagement. The Board endorsed the appropriateness of the property tax requisition as the primary revenue source for operating costs and staff directed to report back on additional options for parking revenues as part of the Parks strategic planning process</p> <p>Mountain Biking Advisory Committee completed final report.</p> <p><b>Media Release:</b> CRD Regional Parks rolls revenue generation into Strategic Plan (Mar. 11, 2021)</p>	<ul style="list-style-type: none"> <li>▶ Staff to conduct public engagement on regional trail widening</li> <li>▶ Commence review and update process for Regional Parks Strategic Plan 2021-2024</li> <li>▶ Present mountain biking guidelines and Mountain Biking Advisory Committee report to Regional Parks Committee</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> <li>▶ Q3 2021</li> <li>▶ Q2 2021</li> </ul>
<b>2e</b> Develop model bylaws and best practices for use by municipalities and electoral areas.					Completed Regional Electric Vehicle Charging Roadmap.	<ul style="list-style-type: none"> <li>▶ Share results and offer additional learning opportunities related to EV Charging Roadmap</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q3 2021</li> </ul>

The CRD Board will take measurable steps toward developing respectful government-to-government relationships and partnerships with First Nations to foster shared prosperity for all.



## Board Priorities Dashboard ▶ Progress Report No. 9 – Q1 2021



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### First Nations Reconciliation

<b>CONDITION LEGEND</b>	No issues / Proceeding as planned	Potential or emerging issue/problem	Problem/issue has arisen	Timing has changed
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Board Initiatives	Status & Condition			Resolutions	Comments	Next Steps	
	Not Started	In Progress	Completed			Action	Timing
<b>3a</b> Look to First Nations for leadership in understanding how to create new regional planning and decision-making systems together on their Traditional Territories.				▶ <b>Board Jan. 13, 2021</b>	<p>Terms of Reference approved for all CRD Standing Committees be amended to allow for First Nation Member participation at their pleasure in accordance with CRD Procedures Bylaw, where the Nation has an interest in matters being considered by the committee. All closed matters will be directed to the Regional Board, where First Nation Member participation can be determined on an item-by-item basis. Amendments to the CRD Board Remuneration And Travel Expense Reimbursement Policy include First Nation Members, including all standing committees and set remuneration rates for First Nation Members.</p> <p>CRD First Nations Relations staff are supporting CRD Parks staff in park planning efforts.</p> <p><b>Media Release:</b> CRD Board approves inclusion of First Nations in regional governance and decision-making (Jan. 13, 2021)</p>	<ul style="list-style-type: none"> <li>▶ Schedule CRD committee orientation sessions for First Nations elected leadership</li> <li>▶ Implement First Nations Remuneration Policy (honoraria for cultural work)</li> <li>▶ Staff to reach out to established Cultural Training providers to develop and offer Cultural Confident Training Program for staff</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> <li>▶ Q2 2021</li> <li>▶ Q3 2021</li> </ul>
<b>3b</b> Seek partnerships, share information and deliver fair and equitable services in working with First Nations on achieving their economic goals.				▶ <b>Board, Jan. 13, 2021</b>	<p>Ongoing work in progress, as recommended by the Economic Partnership Model from The Indigenomics Institute, to establish a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program.</p> <p>Board motion approving participation in the Coastal Communities Social Procurement Initiative</p> <p>December 2020 letters were sent to local First Nations informing them of additional Reaching Home COVID-19 Funding that was available, detailed information on how to apply was provided. To date there are 3 First Nations with projects underway to support providing temporary and long term housing, and basic needs such as groceries, transportation, and personal hygiene supplies.</p>	<ul style="list-style-type: none"> <li>▶ Work with CRD Human Resources to identify auxiliary job postings to post as Indigenous internship opportunities, in partnership with Vancouver Island University Indigenous Internship program</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> </ul>
<b>3c</b> Work with First Nations on taking care of the land and water while providing space for cultural and ceremonial use, food and medicine harvesting, traditional management practices and reclaiming Indigenous place names.					<p>The WSÁNEC Leadership Council (WLC) and the CRD through the approved draft WSÁNEC Land Altering Works MOU have begun meeting quarterly in late 2020 to review upcoming works taking place in WSÁNEC Territory, and receive feedback from the Nations on the proposed works.</p> <p>First Nations Relations Division is supporting the culling of Fallow Deer on Mayne island, to support the ecology of the island and provide food for First Nations communities.</p>	<ul style="list-style-type: none"> <li>▶ Coordinate bi-annual corporate wide training to support the new Protection and Conservation of Heritage Sites Policy and the BC Archaeology Branch's Remote Access to Archaeological Data (RAAD) training</li> </ul>	<ul style="list-style-type: none"> <li>▶ Ongoing</li> </ul>
<b>3d</b> Prepare an ecological asset management plan that includes natural infrastructure, First Nations guiding principles, First Nations language and place names, historical uses and invasive species management.					<p>Ecological Asset Management Plan project scoping ongoing with multiple CRD divisions.</p>	<ul style="list-style-type: none"> <li>▶ Bring report findings to the First Nations Relations Standing Committee</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q3 2021</li> </ul>



The CRD Board will advocate for infrastructure, regulatory, legislative, financial and operational support, focus its governance and Committees/Commissions on transparently and efficiently advancing regional, sub-regional and local priorities, and work to resolve issues that the CRD may not have the direct mandate to address.

## Advocacy, Governance & Accountability



# Board Priorities Dashboard

Progress Report No. 9 – Q1 2021

CONDITION LEGEND



No issues / Proceeding as planned



Potential or emerging issue/problem



Problem/issue has arisen



Timing has changed

Board Initiatives	Status & Condition			Resolutions	Comments	Next Steps	
	Not Started	In Progress	Completed			Action	Timing
<b>4a</b> Develop an advocacy strategy to ensure all occupied properties have the opportunity to access high-speed internet services.					The CRD Board has supported two requests by Internet Service Providers for federal funding aimed at improving service in the Southern Gulf Island electoral area.  <b>Advocacy:</b> Letter to Innovation, Science and Economic Development Canada (Mar. 15, 2021)	<ul style="list-style-type: none"> <li>▶ Complete Connectivity Design Plan to support partnerships and investment by Internet Service providers</li> <li>▶ Consider Connectivity Design Plan implementation recommendation and advance next steps</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> <li>▶ Q4 2021</li> </ul>
<b>4b</b> Develop a comprehensive strategy and operational review to reflect the unique needs and governance of each electoral area.					Contract for the Rural Dividend grant project to establish a shared business services model has been awarded to Rural Island Economic Partnership.  Contract for the SGI Transportation Integration Plan has been awarded.  <b>Media Release:</b> CRD and North Salt Spring Waterworks District Release Water Optimization Study (Mar. 31, 2021)	<ul style="list-style-type: none"> <li>▶ Development of terms of references for Salt Spring Island operational review initiative</li> </ul>	<ul style="list-style-type: none"> <li>▶ <del>Q2</del> Q4 2021</li> </ul>
<b>4c</b> Explore more comprehensive regional coordination of emergency services, including an assessment of regional hazards, risks and vulnerabilities.				<ul style="list-style-type: none"> <li>▶ EAC Feb. 10, 2021</li> <li>▶ Board, Feb. 10 2021</li> </ul>	SEOC continues to facilitate coordination of actions and resources in the Electoral Areas and regionally.  Electoral Area Volunteer Fire Service Regulatory Review reported on and staff directed to report back with operational, administrative, and governance strategies to meet and sustain regulatory compliance and funds be reallocated from operational reserves for 2021 to be available for a temporary increase in staff resources to support fire services to attain compliance.  Public Alert Notification System RFQ process complete and contract awarded.	<ul style="list-style-type: none"> <li>▶ Initiate Firesmart Project</li> <li>▶ RFP initiated for Emergency Management Software and Public Alert Notification System</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> <li>▶ Q2 2021</li> </ul>
<b>4d</b> Achieve sustainable budgets through innovation and streamlining while recognizing the need for infrastructure revitalization and accountability to taxpayers.				<ul style="list-style-type: none"> <li>▶ Board Mar. 24, 2021</li> </ul>	Staff brought reserve balances, analysis, modelling and two draft reserve guideline iterations through ELT. Government Finance Officers Association US & Canada awarded CRD with this year's Distinguished Budget Presentation Award and the Canadian Award for Financial Reporting.  <b>Media Release:</b> Capital and operating financial plans approved for 2021 (Mar. 24, 2021)	<ul style="list-style-type: none"> <li>▶ Update reserve guidelines based on feedback and report through Finance Committee</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q4 2021</li> </ul>
<b>4e</b> Facilitate a discussion of the region's art facility needs and explore partnerships to support 100% participation in the CRD arts function.				<ul style="list-style-type: none"> <li>▶ Board Jan. 13, 2021</li> <li>▶ Board Mar. 10, 2021</li> </ul>	Implementation and implications of the consultant's recommendations from Stage One: A Public Conversation about Performing Arts Facilities in the CRD report received and direction to staff to add additional funds to the 2021 final budget.	<ul style="list-style-type: none"> <li>▶ Staff to begin process of establishing a regional service for the purposes of planning, developing and funding of performing arts facilities that have regional impact</li> <li>▶ Create a committee to oversee the work of creation of an arts service</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> <li>▶ Q2 2021</li> </ul>
<b>4f</b> Explore how the CRD can best contribute to regional economic development.					Board endorsed three applications to the Investing in Canada Infrastructure Program - COVID-19 Resilience Infrastructure Stream to support all three electoral areas.  The 2021 work program for the Southern Gulf Islands Economic Sustainability Commission (CESC) is underway and includes COVID-19 economic resiliency, an SGI affordable housing strategy, connectivity (broadband planning), food security and transportation planning.  <b>Media Release:</b> Island Coastal Economic Trust expands to more communities (Feb. 19, 2021)  <b>Advocacy:</b> COVID Safe Restart Grants - AVICC (Feb. 22, 2021) - UBSM (Jan. 29 2021)	<ul style="list-style-type: none"> <li>▶ Continue to advance advocacy initiatives identified by the SGI and SSI community economic development commissions</li> <li>▶ REIP to report back to commission on Shared Business Model</li> <li>▶ SGI economic resiliency and recovery program development</li> <li>▶ SGI Integrated Food Security and Sustainability Planning</li> </ul>	<ul style="list-style-type: none"> <li>▶ Ongoing</li> <li>▶ Q2 2021</li> <li>▶ Q2 2021</li> <li>▶ Q4 2021</li> </ul>

## Accountability

<b>CONDITION LEGEND</b>	No issues / Proceeding as planned	Potential or emerging issue/problem	Problem/issue has arisen	Timing has changed
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Corporate Initiatives	Status & Condition			Resolutions	Comments	Next Steps	
	Not Started	In Progress	Completed			Action	Timing
<b>Business capacity &amp; continuity:</b> Advance our workforce planning & Organizational Health & Safety programs to support organizational capacity & resilience.					Occupational Health and Safety continues to update and create documents outlining health and safety protocols consistent with requirements of Public Health, WorkSafeBC, and other regulating bodies. Recreation centre staff planning for expanded spring and summer programming with safety protocols in place.	<ul style="list-style-type: none"> <li>▶ Continue to monitor, assess and adapt in response to COVID-19 pandemic</li> <li>▶ Progress on implementation to be reviewed quarterly by the Executive Leadership Team</li> </ul>	<ul style="list-style-type: none"> <li>▶ Ongoing</li> <li>▶ Quarterly</li> </ul>
<b>Fiscal responsibility:</b> Integrate asset management & risk analysis into our capital planning processes to strengthen our fiscal management practices & support resource sustainability.					<p>Initiative approved through service planning to develop life-cycle costing policy &amp; procedures to improve business case options development and decision-making.</p> <p>Staff brought revisions to the Board approved investment policies of CRD and CRHC (March 2020) to consolidate, align investment goals and diversification, as well as formalize social responsible investment parameters.</p>	<ul style="list-style-type: none"> <li>▶ Integrate life-cycle evaluation in the reserve guidelines and optimal funding model</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q4 2021</li> </ul>
<b>Transparency:</b> Streamline our service planning tools & establish KPIs to effectively track & report progress on Board Priorities, Corporate Projects & operational service activities, thereby enhancing accountability.					<b>Operationalized.</b> Executing service planning and annual check-in program.	<ul style="list-style-type: none"> <li>▶ Annual Board strategic check-in</li> </ul>	<ul style="list-style-type: none"> <li>▶ Q2 2021</li> </ul>
<b>Efficiency &amp; collaboration:</b> Develop a partnership directory & guidelines document to guide staff & existing potential partner groups & enable greater collaboration.					<p><b>Operationalized.</b> Partnerships directory and guidelines in place.</p> <p>Continue to advance existing initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, Wildfire response and First Nations and identify new partnerships to advance priorities and initiatives.</p>		
<b>Customer service:</b> Enhance our systems and policies to respond to evolving best practices, adhere to legislative requirements, and provide efficient, accessible, customer service.					<p>New corporate sign strategy approved and aligned with best practices. CRD Bike Map is now available online in a digital format to help riders find the best route conveniently on desktop or mobile device.</p> <p>Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Signage and other measures taken to convey new health and safety requirements.</p>	<ul style="list-style-type: none"> <li>▶ Progress on implementation to be reviewed quarterly by the Executive Leadership Team</li> </ul>	<ul style="list-style-type: none"> <li>▶ Quarterly</li> </ul>

For a summary of completed actions on progress visit: [www.crd.bc.ca/reporting](http://www.crd.bc.ca/reporting)

For more information on advocacy, including the CRD advocacy strategy and detailed correspondence list visit: [www.crd.bc.ca/about/board-committees/board-advocacy](http://www.crd.bc.ca/about/board-committees/board-advocacy)