



Notice of Meeting and Meeting Agenda Hospitals and Housing Committee

Wednesday, June 27, 2018

11:00 AM

6th Floor Boardroom
625 Fisgard St.
Victoria, BC V8W 1R7

PRESENT: G. Young (Chair), D. Howe (Vice Chair), M. Alto, L. Helps, W. McIntyre, J. Ranns, D. Screech, K. Williams, S. Price (Board Chair, ex officio)

1. Approval of Agenda

2. Adoption of Minutes

- 2.1. [18-400](#) Minutes from the April 25, 2018 Hospitals and Housing Committee meeting and June 13, 2018 Hospitals and Housing Committee Special Meeting.

Recommendation: That the minutes from the April 25, 2018 Hospitals and Housing Committee meeting and June 13, 2018 Hospitals and Housing Committee special meeting be adopted as circulated.

Attachments: [Minutes: April 25, 2018 Hospitals and Housing Committee Meeting](#)
[Minutes: June 13, 2018 Hospitals and Housing Committee special meeting](#)

3. Chair's Remarks

4. Presentations/Delegations

- 4.1. [18-403](#) Presentation: Greater Victoria Coalition to End Homelessness by Don Elliott

Attachments: [Presentation: Greater Victoria Coalition to End Homelessness](#)

5. Committee Business

6. New Business

7. Adjournment

Next Meeting: September 26, 2018

Meeting Minutes

Hospitals and Housing Committee

Wednesday, April 25, 2018

11:00 AM

6th Floor Boardroom
625 Fisgard St.
Victoria, BC V8W 1R7

PRESENT: L. Helps (Acting Chair), M. Alto, W. McIntyre, J. Ranns, D. Screech, K. Williams, S. Price
(Board Chair, ex officio)

STAFF: R Lapham, Chief Administrative Officer; K. Lorette, General Manager, Planning and Protective Services; J. Reilly, Manager, Housing Planning and Programs; E. Gorman, Deputy Corporate Officer; J. Cuthbert, Committee Clerk (Recorder)

OTHERS PRESENT: Lorraine Copas, SPARC B.C

REGRETS: Director Young (Chair) and Director Howe (Vice-Chair)

The Deputy Corporate Officer called the meeting to order at 11:04 am.

As there is no Chair or Vice-Chair present,
MOVED by Director Screech, SECONDED by Director Williams,
That Director Helps be nominated as Chair for this meeting, as per section 7 (2) of the Procedures
Bylaw.
CARRIED

1. Approval of Agenda

MOVED by Director Alto, SECONDED by Director McIntyre,
That the agenda be approved as circulated.
CARRIED

2. Adoption of Minutes

2.1. [18-276](#) Minutes from the February 28, 2018 Hospitals and Housing Committee meeting.

MOVED by Director Screech, SECONDED by Director Williams,
That the minutes from the February 28, 2018 and April 4, 2018 Hospitals and
Housing Committee meeting be adopted as circulated.
CARRIED

2.2. [18-280](#) Minutes from the April 4, 2018 Hospitals and Housing Committee Special Meeting.

This item was considered with item 2.1.

3. Chair's Remarks

There were none.

4. Presentations/Delegations

There were none.

5. Committee Business

5.1. [18-260](#) Regional Housing Affordability Strategy

Mr. Lorette spoke to the report.

A discussion ensued regarding:

- the amount of housing units being provided through both the federal and provincial government
- ideal target for vacancy rate

**MOVED by Director Screech, SECONDED by Director Alto,
That the Hospitals and Housing Committee recommends to the Capital Regional District Board: That the draft Regional Housing Affordability Strategy, as presented in Appendix A be approved.**

**MOVED by Director Helps, SECONDED by Director Alto,
That on page 42 of the report under Provincial Investment, Current Programs Include, be amended to include:**

- BC Home Ownership and Mortgage Equity Partnership be replaced with Housing Hub.
 - That after PIAH, Building BC Community Housing Fund be added.
- CARRIED**

**MOVED by Director Helps, SECONDED by Director Alto,
That page 50 be amended, on future reports, to include percentage of income being spent on housing and transportation combined.
CARRIED**

**MOVED by Director Helps, SECONDED by Director Alto,
That page 67 of the report be amended, under performance measures, to include an additional bullet:**

**Number of new units being built within acceptable proximity to transit routes.
CARRIED**

The question was called on the main motion as amended:

**MOVED by Director Screech, SECONDED by Director Alto,
That the Hospitals and Housing Committee recommends to the Capital Regional District Board: That the draft Regional Housing Affordability Strategy, as presented in Appendix A be approved, as amended.
CARRIED**

5.2. [18-241](#) Capital Regional Hospital District and Capital Region Housing Corporation Financial Audit Update (Verbal)

Mr. Lapham spoke to the report.

MOVED by Director Williams, SECONDED by Director Alto,

That the verbal Capital Regional Hospital District and Capital Region Housing Corporation Financial Audit Update be received for information.
CARRIED

6. New Business

There was none.

7. Adjournment

MOVED by Director Alto, SECONDED by Director McIntyre,
That the meeting be adjourned at 11:41 am.
CARRIED

CHAIR

CERTIFIED CORRECT:

COMMITTEE CLERK

Meeting Minutes

Hospitals and Housing Committee

Wednesday, June 13, 2018

11:00 AM

6th Floor Boardroom
625 Fisgard St.
Victoria, BC V8W 1R7

Special Meeting

PRESENT:

DIRECTORS: G. Young (Chair), B. Mabberley (for D. Howe), L. Helps, W. McIntyre, B. Gramigna (for J. Ranns),
D. Screech, K. Williams, S. Price (Board Chair, ex officio)

STAFF: B. Lapham, Chief Administrative Officer; K. Lorette, General Manager, Planning and Protective Services; C. Culham, Senior Manager, Regional Housing; N. Chan, Chief Financial Officer; S. Henderson, Manager, Real Estate; E. Gorman, Deputy Corporate Officer; J. Cuthbert, Committee Clerk (Recorder)

REGRETS: Director Alto

The meeting was called to order at 11:02 am.

1. Approval of Agenda

MOVED by Director Helps, **SECONDED** by Director Williams,
That the agenda be approved as circulated.
CARRIED

2. Presentations/Delegations

There were none.

3. Special Meeting Matters

3.1. [18-377](#) Regional Housing First Program Staffing Requirements

Mr. Lorette spoke to the report.

A discussion ensued regarding the following:

- using contracted positions instead of full time positions
- how staffing would be allocated for local programs
- increases to BC Housing staffing

MOVED by Director Screech, **SECONDED** by Director Helps,
That the Hospitals and Housing Committee recommends to the Capital Regional District Board:

That two additional regular full-time equivalency positions for a Regional Housing First Project Manager and Administrative Coordinator be approved.

CARRIED

4. Motion to Close the Meeting

4.1. [18-374](#) Motion to Close the Meeting

MOVED by Director Screech, **SECONDED** by Director Helps,
That the meeting be closed in accordance with the Community Charter Part 4,
Division 3, 90(1)(e) the acquisition, disposition or expropriation of land or
improvements, if the council considers that disclosure could reasonably be
expected to harm the interest of the municipality.
CARRIED

5. Adjournment

The committee rose without report at 11:51 am.

MOVED by Director Helps, **SECONDED** by Director McIntyre,
That the meeting be adjourned at 11:51 am.
CARRIED

CHAIR

CERTIFIED CORRECT:

COMMITTEE CLERK

Greater Victoria Coalition to End Homelessness

Presentation to the Housing and Hospitals Committee
Capital Regional District

June 26, 2018

The Coalition acknowledges the traditional territories of the Coast Salish Peoples, and in particular, the Songhees and Esquimalt Nations on whose traditional territories we stand.

STRATEGIC FOCUS

VISION

- A Region Without Homelessness

MISSION

- To ensure **appropriate solutions** are in place to serve those individuals experiencing **chronic homelessness** in the capital region.
- To ensure **all people** facing homelessness in the capital region have **access to safe, affordable, appropriate, long-term housing**.

STRATEGIES

- **Funding Effectiveness**
- **System Effectiveness**
- **Inclusiveness**
- **Evidence-Based Reporting**
- **Building Capacity**

WHO WE ARE

Corporate

- Over **40** Stakeholders
- Total of **11** Directors
- Currently **11** Community-Based Stakeholder Tables
- Working on **41** activities through the 2018/19 Business Plan

People with Lived Experience

- Empower and strengthen capacity
- Consultants for all Coalition activities
- Solutions to address homelessness
- Effective communication
- Community of inclusion and support

COALITION AND CRD PARTNERSHIP

Homelessness Partnering Strategy 2014 – 2019

- \$1 million in 2017/18
- Funded 4 sub-projects under the Aboriginal Funding Stream - \$333,000
- Funded 11 sub-projects under the Designated Funding Stream - \$675,000
- Partnership supported through CRD presence at all levels of Coalition
 - Board of Directors
 - At 6 Distinct Stakeholder Tables

KEY SUCCESSES

Regional Planning and Coordination

- Youth Task Force Final Report ✓
- Priority One Quarterly Updates ✓
- Make HPS Funding Recommendations ✓
- Develop and Publish Community Plan ✓
- Complete RHFS and Outcome Plan ✓

Research

- Support Development of CAA ✓
- Current Situation Overview & Annual Update ✓
- Best Practice and Knowledge Dissemination ✓
- Conduct Point in Time Count ✓

Communication

- Support Coalition Working Groups ✓
- Engagement of Electoral Areas ✓
- Redevelop Coalition Website ✓
- Support Housing and/or Project Proponents ✓

KEY SUCCESSES

Monitoring

- Develop and Implement Monitoring Framework
- Develop an HMIS
- Report out on RHFP



Aboriginal Homelessness

- Aboriginal Coalition to End Homelessness



Administration

- Administrative Support
- Strategic Plan
- Business Plan
- Annual General Meeting and Annual Report



HOMELESSNESS SYSTEM

REGIONAL HOUSING FIRST STRATEGY

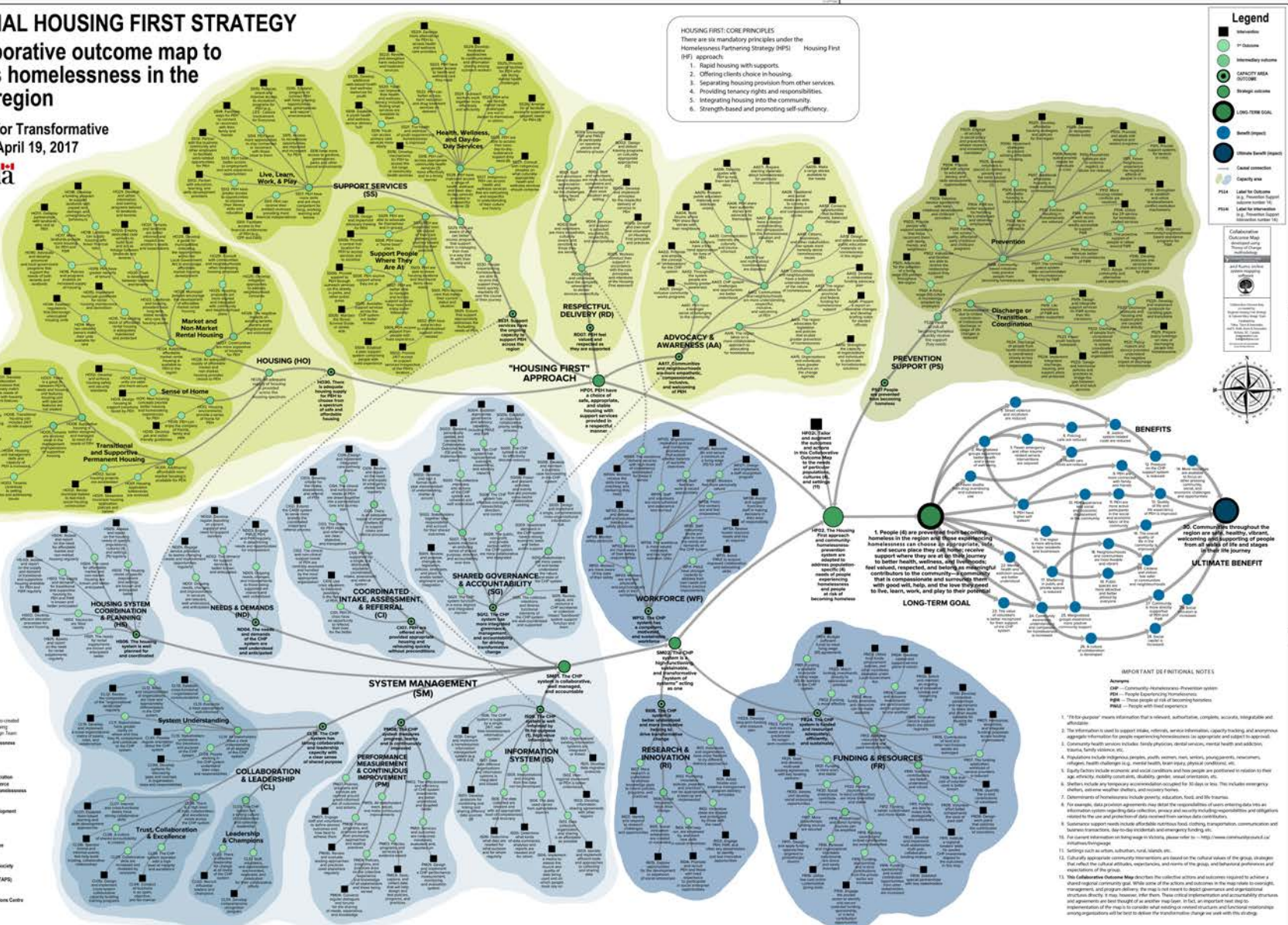
A collaborative outcome map to address homelessness in the capital region

A Strategy for Transformative Change — April 19, 2017



The Collaborative Outcome Map was coordinated through the generous effort of the following organizations comprising the Lead Design Team:
 Aboriginal Coalition to End Homelessness
 BC Housing
 Capital Region District (CRD)
 Christ Church Cathedral
 City of Victoria
 Downtown Victoria Business Association
 Greater Victoria Chamber of Commerce
 Greater Victoria Coalition to End Homelessness
 Island Community Mental Health
 Island Health
 Ministry of Children & Family Development
 Our Place Society
 Pacific Housing Society
 Portland Head Society
 Salvation Army-AMV
 Social Inclusion Advisory Committee
 South Island Prosperity Project
 The Credit Centre for the Family
 The Victoria Youth Empowerment Society
 Threshold Housing Society
 Together Against Poverty Society (TAPS)
 United Way of Greater Victoria
 University of Victoria
 Vancouver Island Regional Corrections Centre
 Victoria Coal Aid Society
 Victoria Police Department
 Victoria Foundation

HOUSING FIRST: CORE PRINCIPLES
 There are six mandatory principles under the Homelessness Partnering Strategy (HPS) (HPS) approach:
 1. Rapid housing with supports.
 2. Offering clients choice in housing.
 3. Separating housing provision from other services.
 4. Providing tenancy rights and responsibilities.
 5. Integrating housing into the community.
 6. Strength-based and promoting self-sufficiency.



Legend

- Intermediate Outcome
- Primary Outcome
- Secondary Outcome
- Capacity Area
- Strategic Outcome
- Long-Term Goal
- Health Impact
- Whole Health Impact
- Local Outcome
- Capacity Area
- PE04: Label for Outcome (e.g., Prevention Support Outcome number 10)
- PE04: Label for Intervention (e.g., Transition Support Intervention number 10)

Collaborative Outcome Map
 Homelessness Partnering Strategy (HPS) Approach
 Homelessness Partnering Strategy (HPS) Approach
 Homelessness Partnering Strategy (HPS) Approach



- IMPORTANT DEFINITIONAL NOTES**
- Acronyms**
 CRD - Capital Region District
 HPS - Homelessness Partnering Strategy
 HPSA - Homelessness Partnering Strategy Approach
 HPSI - Homelessness Partnering Strategy Intervention
 HPSO - Homelessness Partnering Strategy Outcome
 HPSU - Homelessness Partnering Strategy Unit
- "To be clear" means information that is relevant, authoritative, complete, accurate, accessible and affordable.
 - The information is used to support health, safety, security, service information, quality tracking and program integration for people experiencing homelessness in the region and to support in-kind support.
 - Community health services include: family physician, dental services, mental health and addiction, trauma, family violence, etc.
 - Rehabilitation includes: physical therapy, speech, occupational, mental health, and other services.
 - Early factors include: economic and social conditions and how people are positioned to meet their age, ability, mobility, gender, sexual orientation, etc.
 - Shelter includes: temporary accommodation, emergency shelter, transitional housing, and other services.
 - Department of Homelessness includes: housing, education, food, and life skills.
 - For example, data protection agreements may detail the responsibilities of users entering data into a system and the use and protection of data received from various data contributors.
 - Qualitative support needs include: affordable housing, transportation, communication and business transactions, day-to-day essentials and emergency funding, etc.
 - For more information on living wage in Victoria, please refer to: <http://www.commutability.com/victoria/>
 - Settings such as: schools, libraries, food banks, etc.
 - Culturally appropriate community interventions are based on the cultural values of the group, and behavioral patterns and expectations of the group.
 - This Collaborative Outcome Map describes the collective actions and outcomes required to achieve a shared regional community goal. While some of the actions and outcomes in the map are interdependent, management, and program delivery, the map is not meant to depict governance and organizational structure directly in any housing-related area. These critical underpinnings and organizational structures and operations are best thought of as another layer (in fact, an important next step) to implementation of the map to ensure that existing or planned structural and functional relationships among organizations will be best to deliver the transformative change we seek with this strategy.

HOMELESSNESS SYSTEM

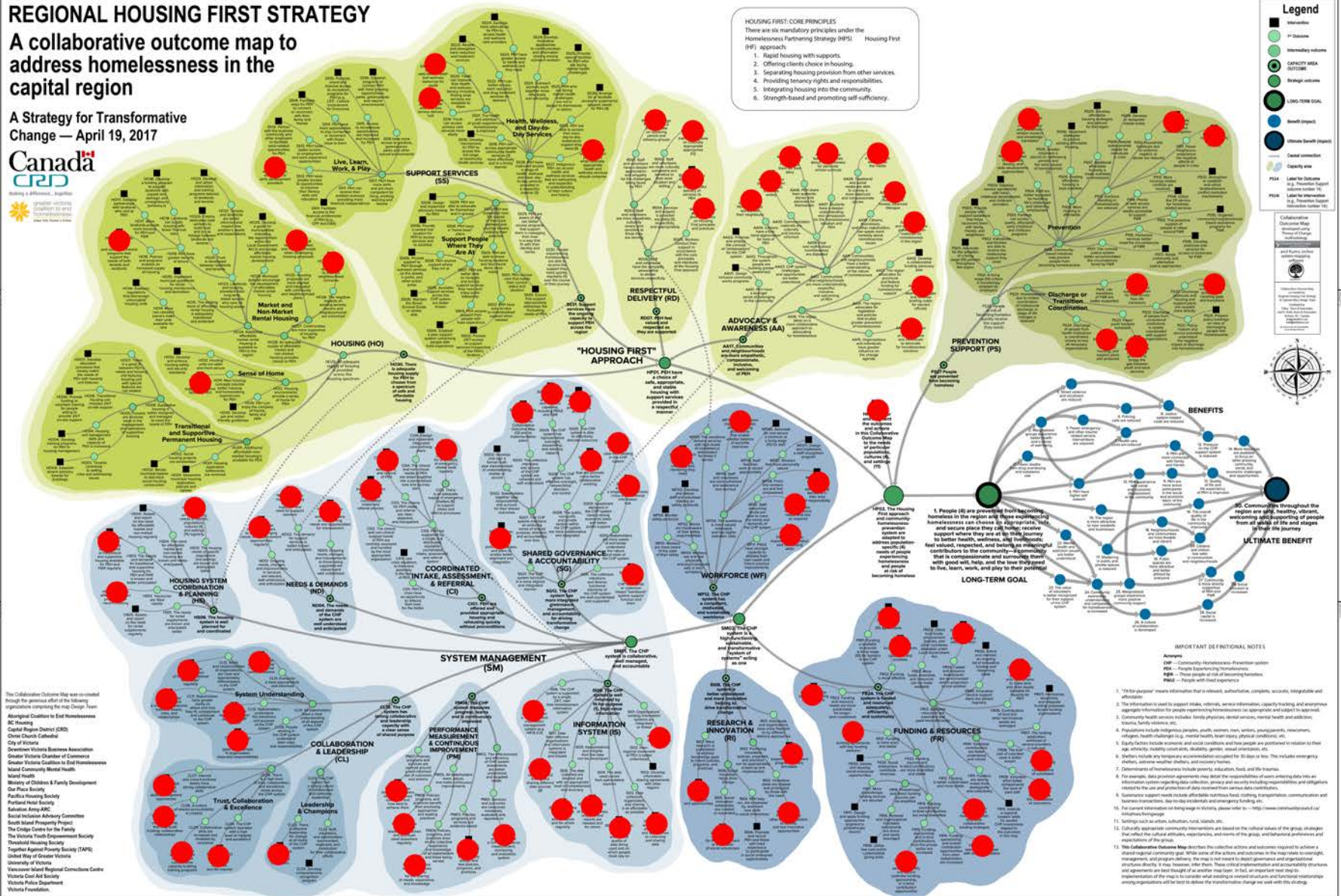
REGIONAL HOUSING FIRST STRATEGY

A collaborative outcome map to address homelessness in the capital region

A Strategy for Transformative Change — April 19, 2017



- HOUSING FIRST: CORE PRINCIPLES**
There are six mandatory principles under the Homelessness Partnering Strategy (HPS) approach:
1. Rapid housing with supports.
 2. Offering clients choice in housing.
 3. Separating housing provision from other services.
 4. Prioritizing tenancy rights and responsibilities.
 5. Integrating housing into the community.
 6. Strength-based and promoting self-sufficiency.



Legend

- Black square: Outcome
- Red circle: HO Outcome
- Green circle: SS Outcome
- Blue circle: PS Outcome
- Light green circle: HOUSING AREA OUTCOME
- Light blue circle: RANGE OUTCOME
- Light yellow circle: LONG-TERM GOAL
- Light purple circle: Benefit Impact
- Light orange circle: Ultimate Benefit Impact
- Light pink circle: Social connection
- Light grey circle: Capacity area
- Light brown circle: PSEA
- Light blue circle: PSEA
- Light green circle: PSEA

Collaborative Outcome Map
Homelessness Partnering Strategy (HPS) Approach
Homelessness Partnering Strategy (HPS) Approach



The Collaborative Outcome Map was co-created through the generous effort of the following organizations comprising the Lead Design Team:

- Aboriginal Coalition to End Homelessness
- BC Housing
- Capital Region District (CRD)
- Chief Justice Cuthbert
- City of Victoria
- Devonshire Victoria Business Association
- Greater Victoria Chamber of Commerce
- Greater Victoria Coalition to End Homelessness
- Island Community Mental Health
- Island Health
- Ministry of Children & Family Development
- Our Place Society
- Pacific Housing Society
- Parliament Hill Society
- Salvation Army-AMV
- Social Inclusion Advisory Committee
- South Island Prosperity Project
- The Credit Centre for the Family
- The Victoria Youth Empowerment Society
- Threshold Housing Society
- Together Against Poverty Society (TAPS)
- United Way of Greater Victoria
- University of Victoria
- Vancouver Island Regional Corrections Centre
- Victoria Coal Ash Society
- Victoria Police Department
- Victoria Foundation

- IMPORTANT DEFINITIONAL NOTES**
1. "Risk for person" means information that is relevant, authoritative, complete, accurate, integratable and affordable.
 2. The information is used to support stable, vibrant, service information, dignity, health and economic integration for people experiencing homelessness in appropriate and support to support.
 3. Community health services include: family physician, dental services, mental health and addiction, trauma, family violence services.
 4. Populations include Indigenous peoples, youth, women, men, seniors, post-secondary, non-union, ethnic, racial, and sexual orientation.
 5. Early factors include economic and social conditions and how people are positioned to their age, ethnicity, disability, gender, sexual orientation, etc.
 6. Shelter includes temporary accommodation supported by shelter in place. This includes emergency shelter, extreme weather shelters, and recovery homes.
 7. Department of Homelessness includes: government, education, food, and life basics.
 8. For example, data protection agreements may limit the responsibility of users entering data into information management systems for sharing data and security in the system.
 9. Qualitative support needs include affordable housing, transportation, communication and business transactions, day-to-day necessities and emergency funding, etc.
 10. For more information on living page in Victoria, please refer to <http://www.cominghome.org/victoria>
 11. Settings such as shelters, outreach, food, laundry, etc.
 12. Culturally appropriate community interventions are based on the cultural values of the group, and behavioral patterns and expectations of the group.
 13. This Collaborative Outcome Map describes the collective actions and outcomes required to achieve a shared regional community goal. While some of the actions and outcomes in the map are interdependent, management, and program delivery, the map is not meant to depict governance and organizational structure directly in any manner other than these critical interdependencies and accountability structures and agreements are best thought of as another layer. In fact, an important next step to implementation of the map is to create what would be a network of relationships and functional relationships among organizations will be best to ensure the transformative change we seek with this relationship.

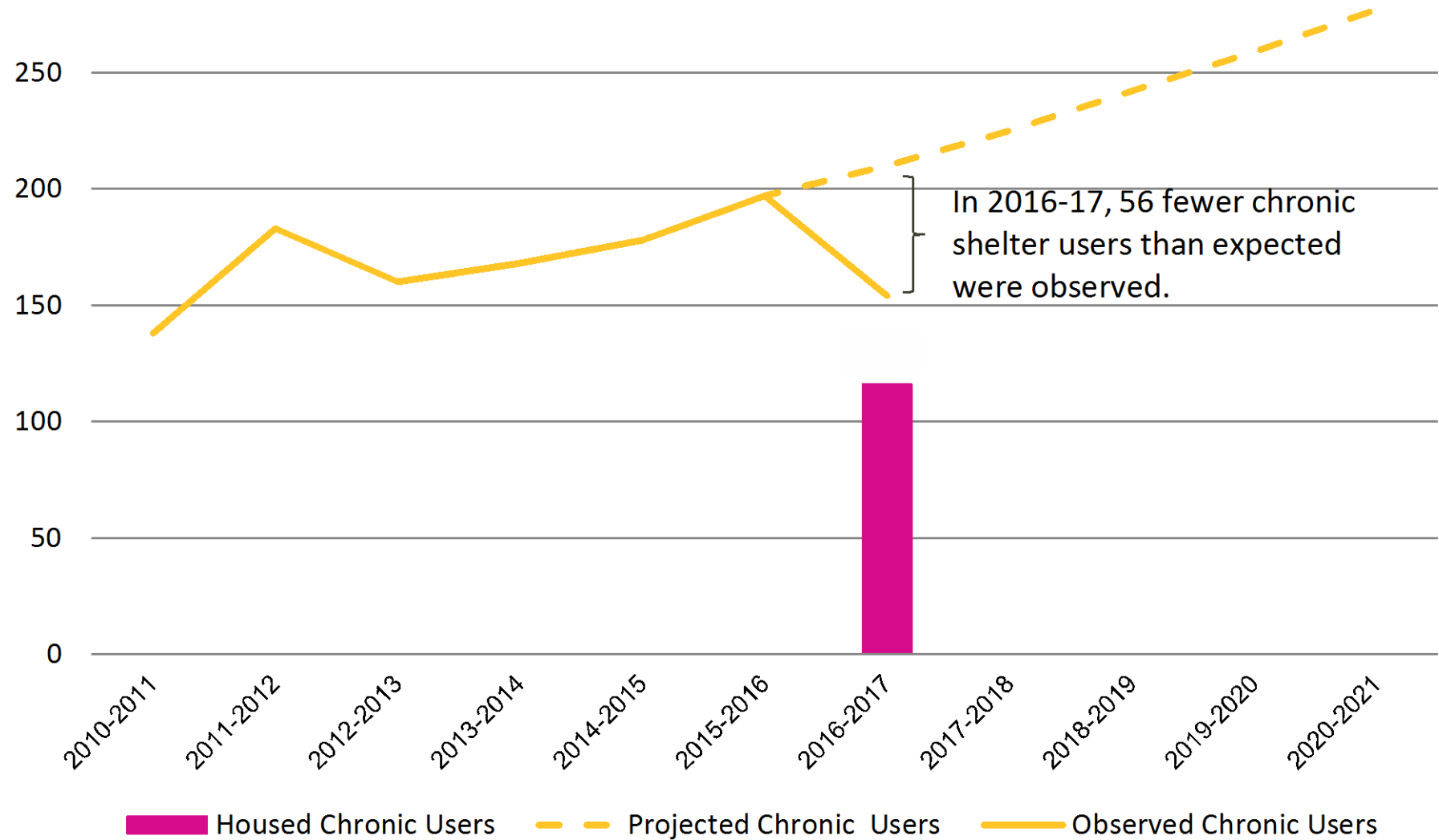
NEXT STEPS – SELECTED PROJECTS

- Community Plan Year 3
- Update Regional Housing First Outcome Map
- Support Implementation of Reaching Home Program
- Youth Task Force
- Homelessness Management and Information System
- Coordinated Assessment and Access

IMPACT

- **Create Vision & Build Strategy**
- **Connect Stakeholders**
 - Over 40 Member Organizations
 - 50 - 100 Individuals (PWLE)
- **Guide & Align Funding**
 - \$90 Million - Regional Housing First Program
 - \$3.96 Million - Homelessness Partnering Strategy
- **Support Pilots & Projects**
 - Homelessness Management Information System (HMIS)
 - Coordinated Assessment and Access (CAA)
 - Youth Task Force
 - Peer Housing Support
- **Leverage Resources**
 - Foundations, Government of Canada
- **Build Capacity**
 - CAEH Training

CHRONIC HOMELESSNESS



QUESTIONS AND DISCUSSION

- Any comments or questions?
- Presentation by:
 - Don Elliott, Coalition Executive Director