

COVID – 19 Coronavirus

Information for Tenants

Dear Residents of Capital Region Housing Corporation,

As you are aware, a virus named COVID-19 is causing an outbreak of respiratory infections worldwide. We want you to know the Capital Region Housing Corporation (CRHC) is actively monitoring the situation and taking appropriate precautions based on direction from BC's Provincial Health Officer.

- Caretakers are working to keep the common areas in buildings as clean as possible with enhanced cleaning of public touch points, such as door handles. Please help us by keeping common areas clear, and your units clean and safe.
- Annual Unit Inspections, Guest Suite, Amenity Room and common area bathroom use and not yet scheduled, non-emergency maintenance/upgrades in occupied units will be suspended until further notice.
- Your caretaker will be prioritizing work based on health and safety of the Tenants and buildings.
- We will be placing signage in our buildings reminding the community to follow public health recommendations, including regular handwashing.
- CRHC will continue to monitor the situation and share information and updates weekly through the CRHC website. Please see <https://www.crd.bc.ca/crhc> for updates. CRD updates are found at www.crd.bc.ca/covid

Although the risk here remains low, public health officials recommend the same steps you would take to prevent the common cold or flu. The symptoms of COVID-19, are similar to the flu and common cold (cough, sneezing, fever, sore throat and difficulty breathing).

- Remember to wash your hands regularly, with soap and water for at least 20 seconds and dry them well. If you use hand sanitizer, be aware it needs over 60% alcohol to be effective.
- Clean areas in your home that you touch often, like light switches and door handles. Do this daily.
- Stay home if you are sick and stay away from unwell people.
- Sneeze or cough into your elbow and avoid touching your face.
- If you are concerned you may have been exposed to COVID-19 and have symptoms, please contact your health care provider or dial 8-1-1.

Finally, please take any steps you feel necessary for the safety and well-being of yourself and your loved ones based on factual information. We encourage all tenants and staff to check the following resources on a regular and ongoing basis:

- BC Centre for Disease Control Updates: [http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-\(novel\)](http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-(novel))
- Health Questions & Answers: <https://www.healthlinkbc.ca/health-feature/coronavirus-covid-19> or dial 8-1-1
- Travel Health Notices: <https://travel.gc.ca/travelling/health-safety/travel-health-notices>
- Government of Canada www.canada.ca/coronavirus and Information Line: 1-833-784-4397

Capital Region Housing Corporation Staff

Please limit all non-essential visits to our office. Requests for repairs or concerns and complaints can be sent to CRDhousing@crd.bc.ca OR by phone at 250-388-6422.